Interesados enviar e-mail con el curriculum vitae a valencia@fsl.es



### Deer Valley Resort-Park City Utah International Internship Opportunities Dates: Mid-November to the second week of April

6 month opportunities in the following Programs:

- Hospitality and Lodging
- Restaurant Management
- Baking and Pastry

# Culinary can be 6 months with Deer Valley and we have opportunities for 6 months with Roche harbor Resort in Washington State on San Juan Island.

All Internships are paid with wages ranging from \$10.50 an hour to \$12.00 per hour depending on experience. We give a bonus at the completion of the season of \$1.00 an hour for every hour worked and \$1.50 an hour for every overtime hour worked.

We have Dorm style housing available with 2-3 roommates, which are located in Park City and are on a free bus line. The resort is within 2 miles of the resort. There is a deposit of \$350.00 which \$300.00 will be returned at the end of the season if the room is cleaned and acceptable upon departure. The cost is \$12-\$14 dollars a day, depending on the number of roommates and is a payroll deduction.

All uniforms are provided, if a Culinary or Baking and Pastry Intern we recommend bringing your own knives and tools. We have a uniform department and we have clean uniforms for the staff daily.

We provide a 4 phase rotation for each program and have had students in these programs for the last 3 years. We have an Inter Welcome so that they meet other Interns from around the United States and around the world. We have an Intern Farewell Meeting were our President and General Manager Presents each participant a certificate of completion. Refreshments are provided.

We have a mid-season party and an end of season Party with food, drinks, prizes and a DJ for music and dancing. We also have monthly drawings for prizes for all staff.

Perks and Benefits; Free skiing and snowboarding at local resorts. 5 coupons to give to friends and family for skiing. 2 for 1 restaurant coupons at all of our Deer Valley Restaurants, Lodging discounts, sunglasses and many other discounts with an employee ID.

### Hospitality

#### Name of Phase

Program Orientation, Phase I

### Brief Description of Trainee/Intern's Role for this Phase

The participants will receive an overview of the entire program by being involved in various aspects of training and familiarization of the company from policies and procedures to property amenities.

### Specific Goals and Objectives for this Phase

The HR department will provide the resort orientation program, in addition to training specific to the lodging division. The participants will be expected to know and understand how the resort is organized and how it is being run.

#### Knowledge, Skills, or Techniques to be imparted during this Phase

1. What specific knowledge, skills or techniques will be learned?

The participants will learn the company philosophy, history, business model and policies and procedures. The participants will receive technical training on systems that they will use throughout their program including the property management system, work order system and lift ticket sales. The participants will also receive customized training related to the property where they will be placed.

# 2. What plans are in place for the trainee/intern to participate in American cultural activities? Deer Valley Resort is located in Park City, Utah, which is a small town with big opportunities for fun. There are more than 100 restaurants and bars, multiple theaters, many arts and culture events, health clubs, spas and outlet stores. Winter activities include the Utah Olympic Park, Sundance Film Festival, ice skating, snowmobiling, snowshoeing, cross-country skiing, tubing and World Cup events. Day and evening entertainment in Salt Lake City includes professional hockey and basketball games, ballet, opera, symphony, dance, theater, museums, historical sites and plenty of shopping. Additionally, company sponsored events such as welcome nights, staff parties and more are all available.

# How, specifically, will these knowledge, skills or techniques be taught? Include the Specific Tasks and Activities to be completed for this Phase (Interns)

Participants will complete the Deer Valley Orientation that all new staff are expected to attend. The participants will receive the Deer Valley Resort Lodging Customer Service Training and Technical Training.

# Methods of Supervision. Who will provide daily supervision of the trainee or intern and what are their qualifications to impart the planned learning during this phase?

The participants will be supervised by the General Manager of each property for their overall performance with this program.

# Methods of Performance Evaluation. How will the trainee or intern's acquisition of new skills and competencies be measured during this phase?

#### Name of Phase

Guest Services, Phase 2

### Brief Description of Trainee/Intern's Role for this Phase

The participant will have an opportunity to work in the Front Office department within their property.

#### Specific Goals and Objectives for this Phase

The participants will be exposed to and work the front office department gain exposure and knowledge from scheduling staff based on business needs to housekeeping duties.

#### Knowledge, Skills, or Techniques to be Imparted During this Phase

### 1. What specific knowledge, skills or techniques will be learned?

Participants will become proficient in Maestro, phone etiquette and systems, familiarization of transportation schedules, knowledge of Park City, its amenities and activities, resources and resort information.

2. What plans are in place for the trainee/intern to participate in American cultural activities? Deer Valley Resort is located in Park City, Utah, which is a small town with big opportunities for fun. There are more than 100 restaurants and bars, multiple theaters, many arts and culture events, health clubs, spas and outlet stores. Winter activities include the Utah Olympic Park, Sundance Film Festival, ice skating, snowmobiling, snowshoeing, cross-country skiing, tubing and World Cup events. Day and evening entertainment in Salt Lake City includes professional hockey and basketball games, ballet, opera, symphony, dance, theater, museums, historical sites and plenty of shopping. Additionally, company sponsored events such as welcome nights, staff parties and more are all available.

# How, specifically, will these knowledge, skills or techniques be taught? Include the Specific Tasks and Activities to be Completed for this Phase (Interns)

This will include front desk operations such as check-in and out, wake up calls, packages, accounting, concierge and property amenities.

# Methods of Supervision. Who will provide daily supervision of the trainee or intern and what are their qualifications to impart the planned learning during this phase?

The participants will be supervised by the General Manager of each property for their overall performance with this program. During this phase, the participant will be supervised and evaluated by the Front Office Manager.

# Methods of Performance Evaluation. How will the trainee or intern's acquisition of new skills and competencies be measured during this phase?

#### Name of Phase

Housekeeping, Phase 3

### Brief Description of Trainee/Intern's Role for this Phase

The participant will have an opportunity to work in the Housekeeping department within their property.

### Specific Goals and Objectives for this Phase

The participants will be exposed to and work in every department within housekeeping and gain exposure and knowledge from scheduling staff based on business needs to housekeeping duties.

### Knowledge, Skills, or Techniques to be Imparted During this Phase

### 1. What specific knowledge, skills or techniques will be learned?

The participants will have their housekeeping rotation broken up into different roles within the housekeeping department. They will work as a housekeeper, house person and supervisor.

2. What plans are in place for the trainee/intern to participate in American cultural activities? Deer Valley Resort is located in Park City, Utah, which is a small town with big opportunities for fun. There are more than 100 restaurants and bars, multiple theaters, many arts and culture events, health clubs, spas and outlet stores. Winter activities include the Utah Olympic Park, Sundance Film Festival, ice skating, snowmobiling, snowshoeing, cross-country skiing, tubing and World Cup events. Day and evening entertainment in Salt Lake City includes professional hockey and basketball games, ballet, opera, symphony, dance, theater, museums, historical sites and plenty of shopping. Additionally, company sponsored events such as welcome nights, staff parties and more are all available.

# How, specifically, will these knowledge, skills or techniques be taught? Include the Specific Tasks and Activities to be Completed for this Phase (Interns)

Participants will be involved with scheduling, department administration, standards on amenities, set-up of house, anatomy of maid's closet, inventories, storage, communication, special projects, ADA accessible standards, asset protection plan and more.

### Methods of Supervision. Who will provide daily supervision of the trainee or intern and what are their qualifications to impart the planned learning during this phase?

The participants will be supervised by the General Manager of each property for their overall performance with this program. During this phase, the participant will be supervised and evaluated by the Housekeeping Manager.

# Methods of Performance Evaluation. How will the trainee or intern's acquisition of new skills and competencies be measured during this phase?

#### Name of Phase

Food and Beverage, Phase 4

### Brief Description of Trainee/Intern's Role for this Phase

The participant will have an opportunity to work in the Food and Beverage department within their property.

### Specific Goals and Objectives for this Phase

The participants will be exposed to and work in the Food and Beverage department and gain exposure and knowledge from working with the chef.

### Knowledge, Skills, or Techniques to be Imparted During this Phase

### 1. What specific knowledge, skills or techniques will be learned?

The participant will have the opportunity to understand the Food and Beverage department within a property and how it is run and organized.

2. What plans are in place for the trainee/intern to participate in American cultural activities?

Deer Valley Resort is located in Park City, Utah, which is a small town with big opportunities for fun. There are more than 100 restaurants and bars, multiple theaters, many arts and culture events, health clubs, spas and outlet stores. Winter activities include the Utah Olympic Park, Sundance Film Festival, ice skating, snowmobiling, snowshoeing, crosscountry skiing, tubing and World Cup events. Day and evening entertainment in Salt Lake City includes professional hockey and basketball games, ballet, opera, symphony, dance, theater, museums, historical sites and plenty of shopping. Additionally, company sponsored events such as welcome nights, staff parties and more are all available.

# How, specifically, will these knowledge, skills or techniques be taught? Include the Specific Tasks and Activities to be Completed for this Phase (Interns)

The participant will have the opportunity to work with the chef and other Food and Beverage staff in the operations. The participant will have the opportunity to work in the breakfast and après ski, if relevant, operations. This will include the room set and breakdown, buffet presentation, service training, food prep, cooking, food purchasing and receiving based on business needs, inventories, and understanding kitchen standards safety, food costs and abstracts.

# Methods of Supervision. Who will provide daily supervision of the trainee or intern and what are their qualifications to impart the planned learning during this phase?

The participants will be supervised by the General Manager of each property for their overall performance with this program. During this phase, the participant will be supervised and evaluated by the Front Office Manager.

# Methods of Performance Evaluation. How will the trainee or intern's acquisition of new skills and competencies be measured during this phase?