

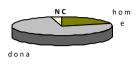
22-23

(Student opinion and satisfaction survey)

FACULTY/SCHOOL: C014

FACULTY/SCHOOL: FACULTAT D'INFERMERIA I PODOLOGIA

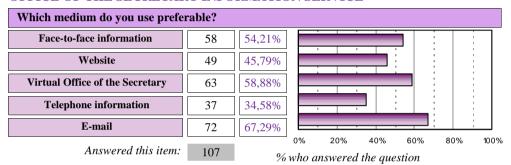
Gender:										
NC	4	3,74%								
Male	22	20,56%								
Female	81	75,70%								



	Highest year in which you are enrolled													
NC	1	2	3	4	5	6	1 m	2 m						
0	31	25	26	23	0	0	2	0						
0,00%	29,52%	23,81%	24,76%	21,90%	0,00%	0,00%	1,87%	0,00%						



OFFICE OF THE SECRETARY INFORMATION SERVICE



Preferred medium												
Face-to-face information	24	22,43%	Prese									
Website	15	14,02%	Email									
Virtual Office of the Secretary	17	15,89%	Web									
Telephone information	16	14,95%	Tel SVirtu									
E-mail	35	32,71%	al									

FACE-TO-FACE INFORMATION	Ī										
Frequency of use of the Office of	Very often Sometimes	Rarely			Freq	uency					
the Secretary	7 12,50% 38 67,86%	11 19,64%	AVERAGE	Strongly of N/C 1	lisagree 2	Str 3	ongly 4	agree 5	2	3 4	1
1. I consider that opening hours are ac	lequate.		2,93	50 11	10	14	16	6	3 ,1 7	中	
2. The organisation of the face-to-face	information service is satisfactory and	convenient.	2,86	50 11	15	9	15	7	3 ,1 8	力	
3. I consider that waiting time is usual	lly admissible.		3,02	50 14	7	11	14	11	3 ,5 0		
4. In general, the Office of the Secreta	ry has provided enough information.		2,72	49 16	13	6	17	6	3 ,2 9		
5. In general, I'm satisfied with the pe	rsonal attention received from the Offic	e of the Secretary.	3,07	50 9	13	12	11	12	3 , 4 6		
FACULTY/SCHOOL WEBSITE											1
Frequency of use of the Faculty/School website	Very often Sometimes 17 35,42% 23 47,92%	Rarely 8 16,67%									
6. The website contains sufficient and	updated information.		3,50	61 0	6	13	25	2	3 ,6 2		
7. Information can easily be found on	the website.		3,08	59 4	11	13	17	3	3 ,1 8		
8. I am satisfied with the Faculty/Scho	ool website.	3,29	59 4	4	17	20	3	3 ,4 2			
									Scale used: from 1 to 5	: Average f	or academic year

Number of surveys: 107 Surveyed population: 1444

22-23

(Student opinion and satisfaction survey)

FACULTY/SCHOOL: C014

FACULTY/SCHOOL: FACULTAT D'INFERMERIA I PODOLOGIA

Property of use of the Virtual Office of the Secretary Processes requests adequately and is a recommended system. 3,05 48,088 18 34,628 9 17,318	VIRTUAL OFFICE OF THE SEC	RETARY								
1 1 2 3 3 48 38 38 38 38 38			Sometimes	Rarely		:	Frequency			
AVERAGE NC 1 2 3 4 5 5 5 5 5 5 5 5 5					St	trongly disa	greeStrongl	y agree	1 2	3
1. fine in that fees of the secretary processes requests accignately and is a recommended system. 3.08 47 10 7 18 18 7		10,00%	10 0 1,02%	7,5170	AVERAGE N	I/C 1	2 3 4	5		
Experience State	0. The Virtual Office of the Secretar	ry processes request	s adequately and is a	recommended system.	3,25	46 8	7 15 24	7	3 ,5 8	
Frequency of use of the service	1. I think that the response time is su	uitable.			3,08	10	7 18 18	7	3 , 5 4	
S 16,13% 18 58,06% 8 25,81%	TELEPHONE INFORMATION									
2. I consider that attention provided through this channel is adequate. 3. In general, I'm satisfied with the attention received. 2. 91 72 8 5 10 6 6 3. 2. 83 72 10 5 8 5 7 2. 83 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 5 8 5 7 3. 2. 2. 3 72 10 7 3. 2. 2. 3 72 10 7 4. I consider that the response time is suitable. 5. In general, the information received is adequate. 3. 2. 3 3 11 12 20 17 10 10 10 10 10 10 1	Frequency of use of the service	Very often	Sometimes	Rarely						
Some content and automorphy of the direction protected myth the attention received. 2,83 72 10 5 8 5 7 3 3 3 3 3 3 3 3 3		5 16,13%	18 58,06%	8 25,81%						
Acceptance of the service Very often Sometimes Rarely	2. I consider that attention provided	through this channe	el is adequate.		2,91	72 8	5 10 6	6	3 ,3 5	
Second S	13. In general, I'm satisfied with the a	attention received.			2,83	72 10	5 8 5	7	3 , 4 2	
31 52,54% 20 33,90% 8 13,56% 4. I consider that the response time is suitable. 5. In general, the information received is adequate. 3,25 36 11 9 16 21 14 Scale used: from 1 to 5 Average for the formation received is adequate. 8. ROCEDURES AND FORMALITIES NROLMENT Strongly disagreeStrongly agree to the formation received with enrolment have been dealt with appropriately by the Secretary's Office and the formation attempt? 2 3 4 5 3. 6 12 2 3 4 5 3. 6 3 5 3. 7 6 5 3. 7 7 6 3. 7 7 6 3. 7 8 7 7 6 3. 7 8 7 7 7 7 7 10 7 7 10 7 7 10 7 7 10 7 10	E-MAIL								•	
31 52,54% 20 33,90% 8 13,56% 4. I consider that the response time is suitable. 5. In general, the information received is adequate. 3,25 36 11 9 16 21 14 Scale used: from 1 to 5 Average for the formation received is adequate. 8. Average for the formation received is adequate. 8. Average for the formation received is adequate. 8. The following formalities related with enrolment have been dealt with appropriately by the Secretary's Office and a formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 3,47 2 3 4 5 3,47 2 3 4 5 3 4 5 3 5 3 5 5 5 5 5 5 5 5 5 5 5	Frequency of use of the service	Very often	Sometimes	Rarely						
Average formalities related with enrolment have been dealt with appropriately by the Secretary's Offic 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 8. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 3,7 2 3		31 52,54%	20 33,90%							
Scale used: from 1 to 5 Scale used: from 1 to 5 Average from 1 to	4. I consider that the response time	is suitable.			3.04	37 11	12 20 17	10	3 ,6 5	
ROCEDURES AND FORMALITIES NROLMENT Strongly disagreeStrongly agree to the second and the propriate of promalities related with enrolment have been dealt with appropriately by the Secretary's Office 3,13 4 16 17 28 22 20 4 3 4 5 5 7 My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 20 My enquiries or formalities related with university fees have been dealt with appropriately. 3. 7 2 3 3 4 5 5 7 2 3 4 5 5 7 3 1 5 3 5 5 5 7 3 1 5 5 7 3 1 5 7 2 5 7 5 7 5 7 5 7 5 7 5 7 5 7 5 7 5									3 ,7 6	
ROCEDURES AND FORMALITIES NROLMENT Strongly disagreeStrongly agree to the second and the propriately by the Secretary's Offic second and the propriately second and the propria		1			,					<u> </u>
NROLMENT Strongle	PROCEDURES AND FORM	MALITIES							Scale used: from 1 to 5	: Average
Strongly disagreeStrongly agree 1 2 3 AVERAGE N/C 1 2 3 4 5 7. My enquiries or formalities related with enrolment have been dealt with appropriately by the Secretary's Offic 3,13 4 16 17 28 22 20 Have you requested an early examination attempt? 25 26,88% 68 73,12% 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 3. 7 2	ENROLMENT									
AVERAGE N/C 1 2 3 4 5 7. My enquiries or formalities related with enrolment have been dealt with appropriately by the Secretary's Offic 3,13 4 16 17 28 22 20 Have you requested an early examination attempt? 25 26,88% 68 73,12% 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 10. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14							Frequency			
AVERAGE N/C 1 2 3 4 5 7. My enquiries or formalities related with enrolment have been dealt with appropriately by the Secretary's Offic 3,13 4 16 17 28 22 20 Have you requested an early examination attempt? 25 26,88% 68 73,12% 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 10. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14					St	rongly disa	greeStrongl	y agree	1 2	3
Have you requested an early examination attempt? Yes No 25 26,88% 68 73,12% 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 3,65 2 3 0 8 3 9 9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 10. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 11. Market Secretary 3,46 28 6 12 20 22 19 12. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 13. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 13. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 14. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 13. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 15. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 15. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 15. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 15. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 15. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 15. My enquiries or fo						I/C 1			_	<u> </u>
examination attempt? 25	7. My enquiries or formalities related	ed with enrolment ha	we been dealt with ap	propriately by the Secretary's Offic	3,13	4 16	17 28 22	20	3 , 6 3	
25 26,88% 68 73,12% 8. My enquiries or formalities related with cancellation of enrolment have been dealt with appropriately. 3,65 2 3 0 8 3 9 3 ,4 6 EES, EXEMPTIONS AND GRANTS 9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 3 ,7 2 10. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14 3 ,4 7		Yes	No						•	
P. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 3.7 2 0. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14	examination attempt?	25 26,88%	68 73,12%							
9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 0. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14	18. My enquiries or formalities relate	ed with cancellation	of enrolment have be	en dealt with appropriately.	3,65	2 3	0 8 3	9	3 ,4 6	
9. My enquiries or formalities related with university fees have been dealt with appropriately by the Secretary's 3,46 28 6 12 20 22 19 0. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14										
0. My enquiries or formalities related with grants and exemptions have been dealt with appropriately. 3,17 42 9 12 17 13 14			es have been dealt wi	th appropriately by the Secretary's	3.46	28 6	12 20 22	19	3 ,7 2	
Scale used: from 1 to 5 : Average:		grants and o	puono nave ocen	appropriately.	5,17	·-	17 13			
									Scale used: from 1 to 5	: Average

Printing date:



22-23

(Student opinion and satisfaction survey)

FACULTY/SCHOOL: C014

FACULTY/SCHOOL: FACULTAT D'INFERMERIA I PODOLOGIA

Name		
Strongly disagree	ASSESSMENT RESULTS AND EXAM RECORDS	
Secretary Secr	an mode an entiring related with	
21. A year-graines or throadines related with assessment results or exam records have been dealt with appropriately by the Secretary's 3.58 11 6 2 10 11 14	1 42 44 690/ 52 55 220/ SIFOREIV (IISAPTEE	Strongly agree 1 2 3 4 5
Have you completed formalities Yes		3 , 1 2
New your completed formalities Yes	7 1	7 8 5
## Designation of formalities related with the student card have been dealt with appropriately by the Secretary's 3.58 11 6 2 10 11 14 CERTIFICATES		
2. My enquiries or formalities related with the student card have been dealt with appropriately by the Secretary's 3.58 11 6 2 10 11 14	or made enquiries related with	
No	the student card.	
Have you applied for a Yes No 45 45,45% 54 54,55% 54 54,55%		10 11 14
Secretificate? 45 45,45% 54 54,55% 54 54,55%	CERTIFICATES	
45 45,55% 54 54,55% 23. Consider that the time taken to issue a certificate was adequate. 3 13 8 2 9 8 5 24. My enquiries or formalities related with certificates have been dealt with appropriately by the Secretary's Office		
2. My enquiries or formalities related with credit recognition and transfer was adequate. 2.29 6 18 5 12 3 4 4 5 5	45 45,45% 54 54,55%	
CREDIT RECOGNITION AND TRANSTER	23. I consider that the time taken to issue a certificate was adequate.	9 0 3
Have you completed formalities or made enquiries related with credit recognition and transfer was adequate. 2,29 6 18 5 12 3 4 2 2 3 2 4 5 2 3 4 5 2 3 4 5 2 3 4 5 4 4	24. My enquiries or formalities related with certificates have been dealt with appropriately by the Secretary's Offic 3,17 15 5 4	7 9 5
or made enquiries related with credit recognition and transfer? 48 48,00% 52 52,00% 25. I consider that the time taken to process applications for credit recognition and transfer was adequate. 26. My enquiries or formalities related with credit recognition and transfer have been dealt with appropriately. 27. My enquiries related with internships? 28. No 19 20,43% 74 79,57% 29. My enquiries related with internships have been dealt with appropriately by the Secretary's Office. 29. This is a secretary of the final thesis or made enquiries related with the final thesis was adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. 20. I a dead of the deadlines for submitting/presenting the final thesis are adequate. 20. I a dead of the deadlines for submitting/presenting the final thesis are adequate. 20. I a dead of the deadlines for submitting/presenting the final thesis are adequate. 20. I a dead of the deadlines for submitting/presenting the final thesis are adequate. 20. I a dead of the deadlines for submitting/presenting the final thesis ar	CREDIT RECOGNITION AND TRANSFER	
Section Sect		
25. I consider that the time taken to process applications for credit recognition and transfer was adequate. 2.29 6 18 5 12 3 4 26. My enquiries or formalities related with credit recognition and transfer have been dealt with appropriately. INTERNSHIPS Have you made enquiries related with internships? 27. My enquiries related with internships have been dealt with appropriately by the Secretary's Office. 2.56 10 2 2 3 2 0 3.4 1 3.4	- 1 49 11 49 000% 11 53 11 53 000% 1	
Have you made enquiries related with internships? Yes		12 3 4 3,28
Have you made enquiries related with internships? 19 20,43% 74 79,57% 27. My enquiries related with internships have been dealt with appropriately by the Secretary's Office. 2.56 10 2 2 3 2 0 3.41 3.41 4 1 79,57% 27. My enquiries related with internships have been dealt with appropriately by the Secretary's Office. 2.56 10 2 2 3 2 0 3.41 3.51 4 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	26. My enquiries or formalities related with credit recognition and transfer have been dealt with appropriately.	11 4 5
with internships? 19 20,43% 74 79,57% 27. My enquiries related with internships have been dealt with appropriately by the Secretary's Office. 2.56 10 2 2 3 2 0 FINAL THESIS Have you completed formalities or enquiries related with the final thesis? 28. The information received on formalities or enquiries related with the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 4 0 0 0 1 1 0 3 .5 3 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 3 0 0 1 1 0 INTERNATIONAL RELATIONS Have you completed formalities or made enquiries related with mobility programmes? 3 .5 3 3 .5 1 3 .5 3 3 .5 1 3 .5 1 3 .5 1 3 .5 1 3 .5 1 3 .5 1	INTERNSHIPS	
27. My enquiries related with internships have been dealt with appropriately by the Secretary's Office. 2.56 10 2 2 3 2 0 FINAL THESIS Have you completed formalities or made enquiries related with the final thesis? 8. The information received on formalities or enquiries related with the final thesis are adequate. 9. I consider that the deadlines for submitting/presenting the final thesis are adequate. 8 3 0 0 1 1 0 1.5 3 1.5 1 INTERNATIONAL RELATIONS Have you completed formalities or made enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 2 3 1 1 3		
FINAL THESIS Have you completed formalities or made enquiries related with the final thesis? 28. The information received on formalities or enquiries related with the final thesis was adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 4 0 0 0 1 0 3 .5 3 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 3 0 0 1 1 0 INTERNATIONAL RELATIONS Have you completed formalities or enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 2 3 1 1 3	with internships? 19 20,43% 74 79,57%	
Have you completed formalities or made enquiries related with the final thesis? 28. The information received on formalities or enquiries related with the final thesis are adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 4 0 0 0 1 0 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 3 0 0 1 1 0 INTERNATIONAL RELATIONS Have you completed formalities or enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 2 3 1 1 3	27. My enquiries related with internships have been dealt with appropriately by the Secretary's Office.	3 2 0 3 4 1
Have you completed formalities or made enquiries related with the final thesis? 5 5.49% 86 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 94.51% 9		
or made enquiries related with the final thesis? 28. The information received on formalities or enquiries related with the final thesis was adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * * * * * * * * * * * * *		
28. The information received on formalities or enquiries related with the final thesis was adequate. 29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 3 0 0 1 1 0 INTERNATIONAL RELATIONS Have you completed formalities or made enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 5 3 3 5 1 3 7 1 3 8 3 5 1 3 8 3 5 1 3 9 0 0 1 1 0 3 .5 1	or made enquiries related with	
29. I consider that the deadlines for submitting/presenting the final thesis are adequate. * 3 0 0 1 1 0 INTERNATIONAL RELATIONS Have you completed formalities or made enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 0 0 1 1 0 3 ,5 1 3 ,5 1	the final thesis?	0 1 0 3.53
INTERNATIONAL RELATIONS Have you completed formalities or made enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 3 2 3 1 1 3	<u> </u>	
Have you completed formalities or made enquiries related with mobility programmes? Yes No 13		
or made enquiries related with mobility programmes? 13 14,44% 77 85,56% 30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 2 3 1 1 3		
30. My enquiries or formalities related with mobility programmes have been dealt with appropriately. 3 3 2 3 1 1 3	or made enquiries related with	
	modulty programmes:	
Scale used: from 1 to 5 : Average for academic year	30. My enquiries or formalities related with mobility programmes have been dealt with appropriately.	1 1 3
		Scale used: from 1 to 5 : Average for academic year



22-23

(Student opinion and satisfaction survey)

FACULTY/SCHOOL: C014

FACULTY/SCHOOL: FACULTAT D'INFERMERIA I PODOLOGIA

DEGREE CERTIFICATES							
Have you completed formalities or made enquiries related with the issue of the degree certificate?	Yes No 5 5,62% 84 94,38%	AVERAGE I		Frequency agreeS	trongly agre	e 1 2	3 4 5
31. My enquiries or formalities related	with the degree certificate have been dealt with appropriately.	3,25	1 1	0 1	1 1	3 ,9 3	
EARLY EXAMINATION ATTEM	PT						
Have you requested an early examination attempt?	Yes No 6 6,52% 86 93,48%					_	
32. My enquiries or formalities related	with early examination attempts have been dealt with appropriately.	3,4	1 0	1 2	1 1	3 ,4 8	
APPEALS AGAINST ASSESSMEN	NT RESULTS					1	
Application of enquiries to challenge qualifications	Yes No 8 8,79% 83 91,21%					_	
33. The information received about pr	ocedures or enquiries to challenge qualifications has been adequate	2	4 2	1 0	1 0	2 ,7 4	
				Frequency			
GENERAL		S AVERAGE I		agreeS 2 3	trongly agre	^e 1 2	3 4 5
The Office of the Secretary carries out	the tasks expected from it.	3,15	12 8	21 29	23 14	3 , 5 2	
The Office of the Secretary usually de	als with my requests satisfactorily.	3,03	9 13	20 29	23 13	3 , 4 5	
I have observed improvements in the g	general operation of the service on the occasions that I have made use of it	2,72	26 19	17 22	14 9	3 ,0 7	_
In general, I am satisfied with the open	ation of the Office of the Secretary of the Faculty or School.	2,93	11 20	14 30	17 15	3 , 4 1	
Do you miss any service at the office of the secretary of your faculty or school?	Yes No 16 16,00% 84 84,00%					Scale used: from 1 to 5	: Average for academic year

Number of surveys: 107 Surveyed population: 1444



22-23

(Student opinion and satisfaction survey)

FACULTY/SCHOOL: C014

FACULTY/SCHOOL: FACULTAT D'INFERMERIA I PODOLOGIA

							OFFIC	CE OF THE	SECRET.	ARY INFOR	MATION	SERVICE						
EVOI	LUCIÓ	opening	sider that hours are quate.	of the fac informati is satisfa	ganisation ce-to-face on service actory and enient.	waiting	sider that g time is admissible	4. In ge Office Secre	neral, the e of the tary has d enough mation.	5. In ge satisfied persona received	neral, I'm d with the l attention d from the	6. The contains and u	website sufficient pdated mation.	easily be	nation can e found on rebsite.		atisfied wi ulty/Schoo bsite.	
Curs	Recollides	nºenq.	AVERAGE		AVERAG	E nºenq.	AVERAGE		AVERAG	E nºenq.	AVERAG	E n°enq.	AVERAGI	E n°enq.	AVERAGE	E n°enq.	AVERAC	ŀΕ
22-23	107	57	2,93	57	2,86	57	3,02	58	2,72	57	3,07	46	3,5	48	3,08	48	3,29	
20-21	115	50	3,14	50	3,12	49	3,2	50	3,28	50	3,34	55	3,45	55	3,29	55	3,38	
18-19	109	35	2,43	34	2,94	35	3,31	35	3,06	35	3,34	15	3,47	15	2,8	15	3,27	
				OFFICE	E OF THE	SECRETAI	RY INFOR	MATION SI	ERVICE					PROCE	EDURES A	ND FORMA	ALITIES	
	Offic Sec processe	e Virtual e of the cretary es requests ely and is a	respons	nk that the se time is table.	attentior through the	nsider that n provided nis channel equate.	satisfied	eneral, I'm d with the n received.	the resp	onsider that onse time is itable.	information	eneral, the on received equate.	received the en proce	ssistance throughout rolment ss was ate and	formalitie with enrol been de	nquiries or es related ment have ealt with tely by the	enroln	ies rela
Curs		AVERAGE	n°enq.	AVERAGE	•	AVERAGE	•	AVERAGE	nºenq.	AVERAGE	•	AVERAGE	nºenq.	AVERAGE	n°enq.	AVERAGE	nºenq.	AVER
22-23	61	3,25	60	3,08	35	2,91	35	2,83	70	3,04	71	3,25		*	103	3,13	23	3,6
20-21	74	3,32	73	3,25	38	2,92	38	2,84	85	3,35	88	3,65	45	3,69	101	3,52	17	3,8
18-19	22	3,45	20	3,3	5	2,8	5	2,8	23	3,39	25	3,68	66	3,47	103	3,51	23	3,3
								PROCE	DURES A	ND FORMA	LITIES							
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Curs	nºenq.	AVERAGE	nºenq.	AVERAGE	nºenq.	AVERAGE	nºenq.	AVERAGE	nºenq.	AVERAGE	nºenq.	AVERAGE	nºenq.	AVERAGE	nºenq.	AVERAGE	n°enq.	AVE
22-23	79	3,46	65	3,17	29	3,14	43	3,58	32	3	30	3,17	42	2,29	43	2,44	9	2,50
20-21	73	3,6	64	3,59	35	3,57	44	3,82	31	3,32	30	3,53	33	2,7	34	2,76	26	3,35
18-19	89	3,54	84	3,39	30	3,17	42	3,71	38	3,42	39	3,28	26	2,96	28	3,11	33	3,12
					PROC	EDURES A	ND FORM	ALITIES										
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Curs	•	AVERAGE		AVERAGE	•	AVERAGE		AVERAGE		AVERAGE		AVERAGE	_					
22-23	1	*	2	*	10	3	4	3,25	5	3,4	4	2	=					

Number of surveys: 107 Surveyed population: 1444 Period of surveys: 25/10/2022 - 18/11/2022



22-23

(Student opinion and satisfaction survey)

FACULTY/SCHOOL: C014

FACULTY/SCHOOL: FACULTAT D'INFERMERIA I PODOLOGIA

20-21	9	3	6	3,33	12	3,5	2	*	3	2,33	5	2,6
18-19	5	3,8	6	3,5	13	2,62	5	4,6	9	2,78	7	2,57

	GLOBAL													
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Curs	nºenq.	AVERAGE	nºenq.	AVERAGE	n°enq.	AVERAGE	nºenq.	AVERAGE						
22-23	95	3,15	98	3,03	81	2,72	96	2,93						
20-21	94	3,36	91	3,27	68	2,9	95	3,26						
18-19	91	3,24	91	3,22	76	2,68	93	3,05						

^{*} The average item is calculated from three surveys rating.

Number of surveys: 107 Surveyed population: 1444 Period of surveys: 25/10/2022 - 18/11/2022

^{#.} Item not included in the current version