

### A. YEAR 24-25

#### **CENTER:** COO6.- FACULTAT DE FILOLOGIA, TRADUCCIÓ I COMUNICACIÓ Gender You work at: Consergeria 0 0,00% Reception Male Departament 3 Department 42.86% 5 **Female** ■ Secretaria 2 28,57% Office of the Secretary ■ Laboratori 2 28.57% Laboratory **■** EscDoctorat **Doctoral School** 0 0,00% Altres D 0 0,00% Altre servei Strongly disagree....Strongly agree **ACADEMIC MANAGEMENT** AVERAGE N/C 1.- I have received enough information about degree studies (enrollment, timetables, 0 2 0 3 3,14 classrooms, ...) for developing administrative and management tasks 2.- I consider the accessibility, dissemination and relevance of existing information on 2 0 3 3 degrees in the web page is appropriate. 3.- Professional qualifications and the tasks assigned to the workplace as regards 0 2 0 3.86 degree studies meet the needs 4.- If you process students' applications (pre-enrolment, enrolment, scholarships, etc.) 5 0 3,50 assess whether the management of these procedures is appropriate. Average of section 3.43 Strongly disagree....Strongly agree COMMUNICATION AVERAGE 3 5 N/C 5.- Communication with academic heads (dean, administrator, department director, 2 0 0 3 1 3,17 director of the master's degree, etc.) regarding the administrative aspects of degrees is fluid.

3.17

3.17

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Average of section

6.- Communication with other administrative units working in the same area of activity

: Global UV

as mine is fluid



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		COO6 FACULTAT DE FILOLOGIA, TRADUCCIÓ I COMUNICACIÓ																	
	ACADEMIC MANAGEMENT											COMMUNICATION							
EVOLUTION		enough i	1.I have received nough information or degrees in the web page is appropriate.		3.Professional qualifications and the tasks assigned meet the needs		4.If you process students' applications assessthe		Average of section	5.Communication with academic heads is fluid.		6.Communication with other administrative units is fluid		#.Communication with degree students is appropriate		Average of section			
A. year	Collected	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		nºsurv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE			
24-25	7	7	3,14	7	3	7	3,86	2	*	3,43	6	3,17	6	3,17		*	3,17		
22-23	14	13	3,69	13	3,77	13	4	7	4,29	3,89	13	4,31	13	3,69		*	4		
20-21	10	10	3,8	10	4,1	9	4,11	7	4,14	4,03	10	4,1	10	3,9		*	4		
18-19	11	11	3,64	11	3,55	10	3,9	7	3,43	3,64	11	3,91	10	3,7		*	3,81		
16-17	8	8	3,75	8	4,38	7	4,14	8	3,75	4	8	4,38	8	4,25		*	4,31		
14-15	11	11	3,36	11	3,18	11	3,18	7	2,71	3,15	10	3,4	10	3		*	3,2		

# Item deleted by modification of survey

				FACILITIE	S AND E	QUIPMENT	COMPUTER ROOMS OR LABORATORIES									
	7.The equipment in the facilities used for teaching is suitable.		8.The infrastructure and facilities of the faculty or school where I work		9.The material resources for the tasks assigned are suitable		10.Software tools are appropriate		Average of section	make a l	11.The timetables make a better use of laboratories or computer rooms		12.I consider that the information recived tasks of support to teaching		13.Communication between teaching staff and support staff	
A. year	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		nºsurv.	AVERAGE	nºsurv.	AVERAGE	n°surv.	AVERAGE	
24-25	6	3,17	7	3,43	6	3,17	7	3,14	3,23	2	*	2	*	2	*	
22-23	10	4	12	3,58	11	4,18	10	3,7	3,86	2	*	2	*	2	*	
20-21	6	4,17	10	3,8	10	3,9	10	3,7	3,86		*		*		*	
18-19	5	3,6	11	3,45	11	3,55	11	3,45	3,5		*		*		*	
16-17	7	4,14	8	4,5	8	3,62	8	3,5	3,94		*		*		*	
14-15	10	3	10	2,8	11	2,82	10	2,6	2,8	2	*	2	*	2	*	

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	S	SUGGESTIO	NS AND C	COMPLAINT	S	OVERALL										
	14.The existing system for dealing with suggestions and complaints		sugge consider	made a estion, I that it was ly dealt with	Average of section	of information to		17 students are well catered for in the information points		18.I am satisfied with the organisation of degrees		19.I consider that the developing of degrees is being adequate		Average of section		
A. year	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE			
24-25	6	2,33	5	2,6	2,45	7	2,86	7	3,14	6	2,83	6	3	2,96		
22-23	12	3,5	10	3,7	3,59	11	3,73	11	4,18	11	3,73	11	3,73	3,84		
20-21	9	3,78	5	4	3,86	10	3,8	10	4,2	9	3,56	7	3,57	3,81		
18-19	11	3,45	6	2,67	3,18	10	3,5	10	4,4	10	3,3	9	3,44	3,67		
16-17	8	3,75	7	3,86	3,8	8	3,88	8	4,38	8	3,88	6	4	4,03		
14-15	9	3	8	2,75	2,88	11	3	11	3,73	11	2,55	11	2,36	2,91		

<sup>\*</sup> The average item is calculated from three surveys rating.

Average of a section is calculated by weighting the number of responses for each item.

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<sup>\*\*</sup> The last 6 courses are shown