VNIVERSITAT DÖVALÈNCIA **555** quờiitatuv

EVALUATION OF DEGREE STUDIES

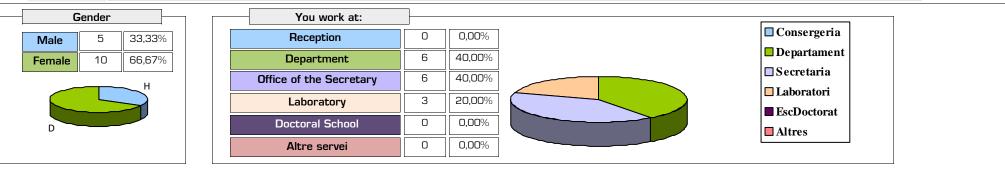
(PTGAS Satisfaction survey)

A. YEAR 24-25

FACULTAT DE CIÈNCIES BIOLÒGIQUES

CENTER:

CO07.- FACULTAT DE CIÈNCIES BIOLÒGIQUES



ACADEMIC MANAGEMENT		Stro	ngly disa	greeSt	trongly a	agree	AVERAGE	1	2	3	Δ		5
	N/C	1	2	3	4	5	AVLNAUL	·					
1 I have received enough information about degree studies (enrollment, timetables,	4	1	0	4	1	5	3,82	3,58					
classrooms,) for developing administrative and management tasks								I	I	I			I
								1	I.	I.		l	1
2 I consider the accessibility, dissemination and relevance of existing information on	З	1	0	1	5	5	4,08	4,03					
degrees in the web page is appropriate.									1				1
3 Professional qualifications and the tasks assigned to the workplace as regards	2	0	0	3	3	7	4,31	4,10					
degree studies meet the needs													
4 If you process students' applications (pre-enrolment, enrolment, scholarships, etc.),	11	0	0	1	2	1	4	3,50					
assess whether the management of these procedures is appropriate.									<u> </u>				
	-			Avera	ge of s	section	4,08						

		Stro	ngly disag	greeSt	rongly a	agree			0	-	,	_
COMMUNICATION	N/C	1	2	З	4	5	AVERAGE	1	2	3	4	5
5 Communication with academic heads (dean, administrator, department director,	2	0	0	1	5	7	4,46	4,24				
director of the master's degree, etc.) regarding the administrative aspects of degrees is fluid.												
6 Communication with other administrative units working in the same area of activity as mine is fluid	3	0	0	З	4	5	4,17	4,04				
				Avera	ge of s	section	4,32				: Glob	al UV

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A. YEAR 24-25

FACILITIES AND RESOURCES	D RESOURCES AVERAGE 1 2 3 4						5					
FACILITIES AND RESOURCES	N/C	1	2	3	4	5	AVERAGE	'	<u> </u>	5		
7 The equipment in the facilities used for teaching (classrooms, laboratories, offices, etc.) in the faculty or school where I work is suitable.	0	0	0	2	10	3	4,07	3,98	1	1	-	
8 The infrastructure and facilities of the faculty or school where I work are suitable (office of the secretary, office of the dean, departments, services, etc.).	1	1	0	2	7	4	3,93	3,92	1			
9. The material resources for the tasks assigned related to the development of degrees are suitable (computers, printers, furniture, laboratory equipment, etc.)	0	0	1	1	9	4	4,07	4,02	1		_	
10 Software tools to manage processes deriving from degree studies are appropriate	3	2	2	3 Avera	З ge of s	2 ection	3,08	3,17	1			
		_			•		3,02					
COMPUTER LABS labs O LABORATORIES	N/C	Stro 1	ngly disa 2	greeSt 3	rongly a 4	igree 5	AVERAGE	1	2	3	4	5
11 The timetables of degrees allow me to make a better use of laboratories or computer rooms.	7	0	2	2	3	1	3,38	3,61				
12 I consider that the information received is adequate to carry out the tasks of support to teaching	7	1	0	2	3	2	3,62	3,61				
13 Communication between teaching staff and support staff is fluid and appropriate.	7	0	0	2	1	5	4,38	4,30				
				Avera	ge of s	ection	3,79			•		
		Stro	ngly disa	greeSt	crongly a	igree						
SUGGESTIONS AND COMPLAINTS	N/C	1	2	3	4	5	AVERAGE	1	2	3	4	5
	, <u> </u>		_	_								
14 The existing system for dealing with suggestions and complaints is suitable	2	0	2	4	4	3	3,62	3,52				
14 The existing system for dealing with suggestions and complaints is suitable 15 If I made a suggestion, I consider that it was adequately dealt with	2	0	2	4	4	3	3,62 3,4	3,52	1			
]	3		1			T 			
15 If I made a suggestion, I consider that it was adequately dealt with]	3 Avera	4 ge of s	1 ection	3,4 3,52	3,53				
			2	3 Avera	4 ge of s	1 ection	3,4	3,53	2		4	5
15 If I made a suggestion, I consider that it was adequately dealt with	5] 2	3 Avera	4 ge of s	1 ection	3,4 3,52	3,53	1 1 2 1			5
15 If I made a suggestion, I consider that it was adequately dealt with OVERALL	5 N/C	0 Stro 1	ngly disa	3 Avera greeSt	4 ge of s crongly a 4	1 ection gree 5	3,4 3,52 AVERAGE	<u>3,53</u>	1 1 2 1 1			5
15 If I made a suggestion, I consider that it was adequately dealt with OVERALL 16 I have enough information to perform the tasks assigned to me 17 I think that students are well catered for when they come to the information	5 N/C	0 Stro 1 0	ngly disa 2 0 0	3 Avera greeSt 3	4 ge of s crongly a 4 4	1 ection gree 5 6	3,4 3,52 AVERAGE 4,07	3 ,5 3				5
15 If I made a suggestion, I consider that it was adequately dealt with OVERALL 16 I have enough information to perform the tasks assigned to me 17 I think that students are well catered for when they come to the information points at my faculty or school / service.	5 N/C 0	0 Stro 1 0	ngly disa 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 Avera greeSt 3 5	4 ge of s crongly a 4 7	1 ection gree 5 6 6	3,4 3,52 AVERAGE 4,07 4,36	3 ,5 3 1 3 ,7 7 4 ,2 4	1 1 2 1 1 1 1 1			5

VNIVERSITAT DÖVALÈNCIA **555** quèlitatuv

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(PTGAS Satisfaction survey)

A. YEAR 24-25

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					ACADEM	IC MANA	AGEMENT		COMMUNICATION								
EVOLUTION		1.I have received enough information for developing tasks		2information on degrees in the web page is appropriate.		3.Professional qualifications and the tasks assigned meet the needs		4.If you process students' applications assessthe		Average of section	5.Communication with academic heads is fluid.		6.Communication with other administrative units is fluid		#.Communication with degree students is appropriate		Average of section
A. year	Collected	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	
24-25	15	11	3,82	12	4,08	13	4,31	4	4	4,08	13	4,46	12	4,17		*	4,32
22-23	16	10	4	11	4,09	15	4,27	4	4,5	4,18	15	4,33	14	4,36		*	4,34
20-21	21	19	3,21	19	3,89	19	3,95	5	3,8	3,69	18	3,72	17	3,82		*	3,77
18-19	16	13	3,77	14	4	14	3,93	4	4	3,91	15	3,8	15	3,8		*	3,8
16-17	18	15	3,07	15	3,4	14	3,14	1	*	3,22	14	4	14	3,57		*	3,79
14-15	8	6	3,5	6	3,33	7	3,57	1	*	3,5	8	3,38	7	3,14		*	3,27

Item deleted by modification of survey

				FACILITIE	S AND E	QUIPMENT		COMPUTER ROOMS OR LABORATORIES								
	7.The equipment in the facilities used for teaching is suitable.				9.The material resources for the tasks assigned are suitable		10.Software tools are appropriate		0	make a b labora	metables better use of atories or uter rooms	the in recived	nsider that formation tasks of to teaching	betwee staff a	nmunication in teaching nd support taff	Average of section
A. year	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	
24-25	15	4,07	14	3,93	15	4,07	12	3,08	3,82	8	3,38	8	3,62	8	4,38	3,79
22-23	16	3,88	16	3,94	16	4	14	3,64	3,87	8	3,5	8	3,5	8	4,5	3,83
20-21	20	3,15	21	3,33	20	3,4	18	3,28	3,29	5	2,8	5	3	5	3,4	3,07
18-19	14	3,57	16	3,31	13	3,62	12	3,33	3,45	7	4	6	3,67	7	4,14	3,95
16-17	15	3,2	16	2,38	16	2,94	13	3,38	2,95	7	2,29	7	3,57	7	3,86	3,24
14-15	7	2,71	8	3,25	7	3,29	7	2,71	3	4	2,75	5	2,6	6	3,5	3

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A. YEAR 24-25

	S	SUGGESTIO	NS AND C	COMPLAINT	'S	OVERALL											
	14.The existing system for dealing with suggestions and complaints		15.If I made a suggestion, I consider that it was adequately dealt with		Average of section	16.I have enough information to perform the tasks		17 students are well catered for in the information points		18.I am satisfied with the organisation of degrees		19.I consider that the developing of degrees is being adequate		Average of section			
A. year	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE				
24-25	13	3,62	10	3,4	3,52	15	4,07	14	4,36	13	3,69	12	4,17	4,07			
22-23	14	3,71	11	3,55	3,64	16	4,06	14	4,29	13	4	10	4,2	4,13			
20-21	16	3,56	13	3,38	3,48	21	3,71	18	3,94	16	3,56	14	3,79	3,75			
18-19	13	3,08	11	3,09	3,08	16	3,81	14	4,21	13	3,69	12	3,58	3,84			
16-17	14	2,86	12	3,08	2,96	17	3,24	15	3,87	15	3,07	12	3,25	3,36			
14-15	6	2,67	3	3	2,78	8	3	6	3,17	6	2,67	4	3,25	3			

* The average item is calculated from three surveys rating.

Average of a section is calculated by weighting the number of responses for each item.

* * The last 6 courses are shown