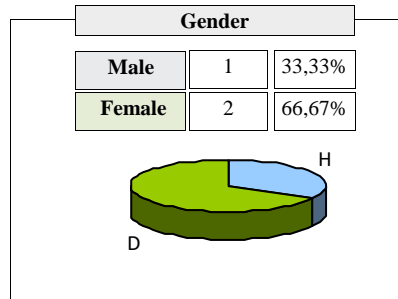
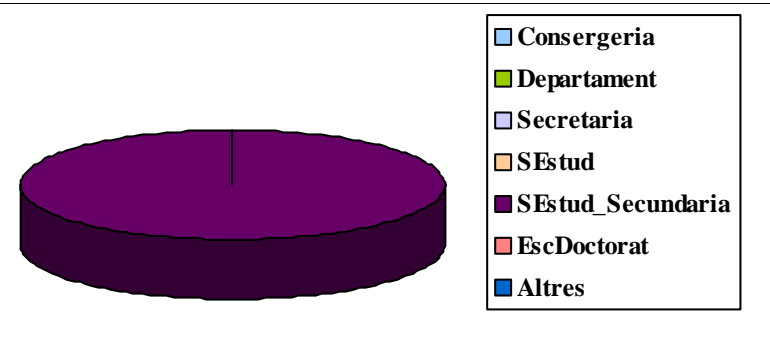


CENTER: SESE.- SERVEI ESTUDIANTS SECUNDARIA



You work at:		
Reception	0	0,00%
Department	0	0,00%
Office of the Secretary	0	0,00%
Students Service	0	0,00%
Students Service - Secundaria	3	100,00%
Doctoral School	0	0,00%
Other services	0	0,00%







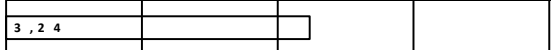
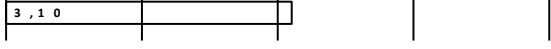
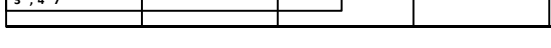


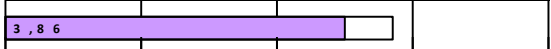

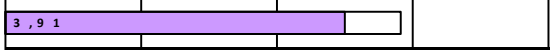
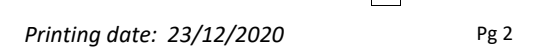
ACADEMIC MANAGEMENT

	N/C	Strongly disagree...Strongly agree					AVERAGE	1 2 3 4 5				
		1	2	3	4	5						
I have received enough information about degree studies (enrollment, timetables, classrooms, ...) for developing administrative and management tasks	0	0	0	1	1	1	4	3,74				
I consider the accessibility, dissemination and relevance of existing information on degrees in the web page is appropriate.	0	0	0	1	1	1	4	4,00				
Professional qualifications and the tasks assigned to the workplace as regards degree studies meet the needs	0	1	0	1	1	0	2,67	4,02				
If you process students' applications (pre-enrolment, enrolment, scholarships, etc.), assess whether the management of these procedures is appropriate.	1	0	1	0	1	0	*	3,81				
Average of section						3,45						

COMMUNICATION

	N/C	Strongly disagree...Strongly agree					AVERAGE	1 2 3 4 5				
		1	2	3	4	5						
Communication with academic heads (dean, administrator, department director, director of the master's degree, etc.) regarding the administrative aspects of degrees is fluid.	0	1	0	0	2	0	3	4,03				
Communication with other administrative units working in the same area of activity as mine is fluid	0	0	1	2	0	0	2,67	3,94				
Average of section						2,83						

: Global UV

FACILITIES AND RESOURCES	Strongly disagree....Strongly agree					AVERAGE	1	2	3	4	5	
	N/C	1	2	3	4							5
The equipment in the facilities used for teaching (classrooms, laboratories, offices, etc.) in the faculty or school where I work is suitable.	0	0	0	2	1	0	3,33					
The infrastructure and facilities of the faculty or school where I work are suitable (office of the secretary, office of the dean, departments, services, etc.).	0	0	0	2	0	1	3,67					
The material resources for the tasks assigned related to the development of degrees are suitable (computers, printers, furniture, laboratory equipment, etc.)	0	0	0	2	1	0	3,33					
Software tools to manage processes deriving from degree studies are appropriate	0	0	0	2	1	0	3,33					
Average of section						3,42						
COMPUTER LABS labs O LABORATORIES	Strongly disagree....Strongly agree					AVERAGE	1	2	3	4	5	
N/C	1	2	3	4	5							
The timetables of degrees allow me to make a better use of laboratories or computer rooms.							*					
I consider that the information received is adequate to carry out the tasks of support to teaching							*					
Communication between teaching staff and support staff is fluid and appropriate.							*					
Average of section												
SUGGESTIONS AND COMPLAINTS	Strongly disagree....Strongly agree					AVERAGE	1	2	3	4	5	
N/C	1	2	3	4	5							
The existing system for dealing with suggestions and complaints is suitable	0	0	0	3	0	0	3					
If I made a suggestion, I consider that it was adequately dealt with	0	0	0	2	1	0	3,33					
Average of section						3,17						
OVERALL	Strongly disagree....Strongly agree					AVERAGE	1	2	3	4	5	
N/C	1	2	3	4	5							
I have enough information to perform the tasks assigned to me	1	0	0	1	1	0	*					
I think that students are well catered for when they come to the information points at my faculty or school / service.	1	0	0	0	2	0	*					
I am satisfied with the organisation of degrees.	1	0	0	2	0	0	*					
I consider that the developing of degrees is being adequate and coherent.	1	0	0	1	1	0	*					
Average of section						3,5						

 : Global UV

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EVOLUTION		ACADEMIC MANAGEMENT								COMMUNICATION						
		I have received enough information about degree studies (enrollment	I consider the accessibility, dissemination and relevance of	Professional qualifications and the tasks assigned to the workplace as	If you process students' applications (pre-enrolment	Average of section	Communication with academic heads (dean, administrator	Communication with other administrative units working in the same area of	#.Communication with degree students is appropriate	Average of section	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE
A. year	Collected	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	
20-21	3	3	4	3	4	3	2,67	2	*	3,45	3	3	3	2,67	*	2,83

		FACILITIES AND EQUIPMENT					COMPUTER ROOMS OR LABORATORIES						
		The equipment in the facilities used for teaching (classrooms	The infrastructure and facilities of the faculty or school where I work are	The material resources for the tasks assigned related to the	Software tools to manage processes deriving from degree studies are	Average of section	The timetables of degrees allow me to make a better use of laboratories or	I consider that the information received is adequate to carry out the tasks of	Communication between teaching staff and support staff is fluid and	Average of section			
A. year	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	
20-21	3	3,33	3	3,67	3	3,33	3	3,33	3,42	*	*	*	

Ítem suprimit per modificació de l'enquesta

A. year	SUGGESTIONS AND COMPLAINTS				OVERALL									
	The existing system for dealing with suggestions and complaints is		If I made a suggestion, I consider that it was adequately dealt with		I have enough information to perform the tasks assigned to me		I think that students are well catered for when they come to the information		I am satisfied with the organisation of degrees.		I consider that the developing of degrees is being adequate and	Average of section		
	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		
20-21	3	3	3	3,33	3,17	2	*	2	*	2	*	2	*	3,5

* La mitjana de l'ítem es calcula a partir de 3 enquestes amb valoració.

La mitjana del bloc es calcula ponderant pel nombre d'enquestes de cada ítem.

** Es mostren els 3 últims cursos