

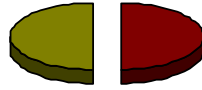
(Doctoral estud survey)

Academic Year: 23-24

3168 - PROGRAMA DE DOCTORADO EN MARKETING

Gender:

| | | |
|--------|---|--------|
| Male | 7 | 50,00% |
| Female | 7 | 50,00% |



Age

| < 25 | 25 a 29 | 30 a 34 | 35 a 39 | 40 a 49 | > 49 |
|-------|---------|---------|---------|---------|-------|
| 1 | 1 | 2 | 4 | 4 | 0 |
| 8,00% | 8,00% | 17,00% | 33,00% | 33,00% | 0,00% |

Answers
12 (86,00%)

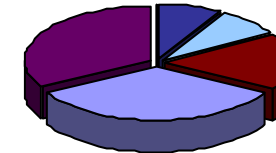
Home university

| | | |
|-------------------------|---|--------|
| Universitat de València | 6 | 46,15% |
| Other | 7 | 53,85% |



Other university:

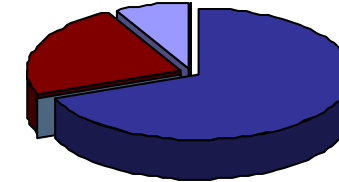
Universidad Autónoma de Chile // Universitat Jaume I // UJI // UOC //
Universidad de Costa Rica // Universitat de Barcelona



Current employment status

| | | |
|---------------|---|--------|
| Employed | 9 | 69,23% |
| Self-employed | 0 | 0,00% |
| Unemployed | 3 | 23,08% |
| Grant holder | 1 | 7,69% |
| Unpaid intern | 0 | 0,00% |
| Other | 0 | 0,00% |
















Answers
13 (93,00%)



Other employment status:

(Doctoral estud survey)

Academic Year: 23-24
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| | Frequency Response | | | | | | AVERAGE | 1 | 2 | 3 | 4 | 5 |
|--|--------------------|-------------------------------------|---|---|---|---|-------------|---|---|---|---|---|
| | N/C | Strongly disagree....Strongly agree | | | | | | | | | | |
| | | 1 | 2 | 3 | 4 | 5 | | | | | | |
| TRAINING PROGRAMME | | | | | | | | | | | | |
| 1. Prior to enrolment, I was informed about the lines of research of the doctoral programme | 1 | 2 | 1 | 1 | 2 | 7 | 3,85 |  | | | | |
| 2. So far, the training activities that I have carried out throughout the doctoral programme has been interesting to develop my research | 0 | 1 | 0 | 2 | 5 | 6 | 4,07 |  | | | | |
| Average of section | | | | | | | 3,96 | | | | | |
| DEVELOPMENT OF RESULTS OF TEACHING | | | | | | | | | | | | |
| 3.1. Development of strategies for the analysis of theories, foundations, and research approaches and methods. | 2 | 0 | 0 | 3 | 6 | 3 | 4,00 |  | | | | |
| 4.1. Making an original contribution to scientific research that is recognized by the international scientific community. | 3 | 0 | 0 | 1 | 6 | 4 | 4,27 |  | | | | |
| 5.1. Ability to design a research project where situations are identified in which to apply the research contributions. | 3 | 0 | 0 | 0 | 4 | 7 | 4,64 |  | | | | |
| 5.2. Skills to generate new knowledge. | 2 | 0 | 0 | 0 | 6 | 6 | 4,50 |  | | | | |
| 6.1. Autonomy to initiate, manage and lead innovative research teams and projects and scientific collaborations. | 3 | 0 | 3 | 2 | 1 | 5 | 3,73 |  | | | | |
| 6.2. Skills to perform collaborative work. | 3 | 2 | 2 | 1 | 2 | 4 | 3,36 |  | | | | |
| 6.3. Competence to transfer research knowledge to society. | 2 | 0 | 2 | 1 | 3 | 6 | 4,08 |  | | | | |
| 6.4. Skills to work in multidisciplinary contexts. | 3 | 0 | 1 | 1 | 4 | 5 | 4,18 |  | | | | |
| 7.1. Ability to investigate with social responsibility and scientific integrity. | 3 | 0 | 2 | 0 | 3 | 6 | 4,18 |  | | | | |
| 8.1. Ability to write research reports / articles. | 2 | 0 | 0 | 1 | 3 | 8 | 4,58 |  | | | | |
| 8.2. Competence to disclose and expose the research results to any audience. | 3 | 0 | 2 | 0 | 3 | 6 | 4,18 |  | | | | |
| 9.1. Skills to make progress in cultural, social or technological aspects. | 3 | 0 | 1 | 0 | 5 | 5 | 4,27 |  | | | | |
| 9.2. Skills to promote innovation. | 3 | 0 | 1 | 1 | 5 | 4 | 4,09 |  | | | | |
| Average of section | | | | | | | 4,16 | | | | | |

Academic Year: 23-24

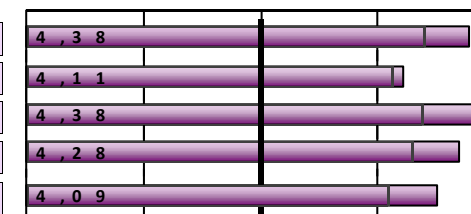
3168 - PROGRAMA DE DOCTORADO EN MARKETING

MONITORING AND SUPERVISION

| | | | | | | | |
|--|---|---|---|---|---|----|------|
| 10. My tutor is providing me adequate guidance throughout the doctoral programme | 0 | 0 | 0 | 1 | 1 | 12 | 4,79 |
| 11. So far, I have been able to develop the activities of the doctoral program that I have planned | 0 | 0 | 1 | 2 | 4 | 7 | 4,21 |
| 12. My tutor or thesis supervisor is supervising my research plan regularly | 1 | 0 | 0 | 0 | 1 | 12 | 4,92 |
| 13. Until now, I have had enough information to carry out my research plan | 1 | 0 | 1 | 0 | 1 | 11 | 4,69 |
| 14. In general, the academic orientation that I have received so far for the development of my studies has been adequate | 0 | 0 | 1 | 1 | 2 | 10 | 4,50 |

| | | | | | | |
|---|---|---|---|---|----|------|
| 0 | 0 | 0 | 1 | 1 | 12 | 4,79 |
| 0 | 0 | 1 | 2 | 4 | 7 | 4,21 |
| 1 | 0 | 0 | 0 | 1 | 12 | 4,92 |
| 1 | 0 | 1 | 0 | 1 | 11 | 4,69 |
| 0 | 0 | 1 | 1 | 2 | 10 | 4,50 |

Average of section **4,62**

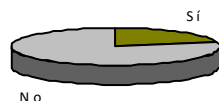


Scale used: 1 to 5

X,XX : Global UV Average

MOBILITY PROGRAMMES: ERASMUS, INTERNATIONAL PROGRAMME OR OTHERS

| | | | |
|---|-----|----|--------|
| 15. Have you participated in any mobility programme during your doctoral studies? | Yes | 3 | 21,43% |
| | No | 11 | 78,57% |



Only those who have answered "Yes"

| | | | | | | | |
|--|---|---|---|---|---|---|------|
| 16. I believe that the academic-research level at the host university/institution was suitable | 0 | 0 | 0 | 0 | 0 | 3 | 5,00 |
| 17. I think that the academic recognition of my study period in the host country was adequate | 1 | 0 | 0 | 0 | 0 | 2 | * |
| 18. Attention and information received from the Universitat de València before, during and after my mobility period was satisfactory | 2 | 0 | 0 | 0 | 0 | 1 | * |
| 19. This mobility period helped me improve my language skills | 2 | 0 | 0 | 0 | 1 | 0 | * |
| 20. I believe that the mobility period improved my research capacity | 1 | 0 | 0 | 0 | 0 | 2 | * |
| Indicates your level of satisfaction with: | | | | | | | |
| 21. Financial aid received | 0 | 3 | 0 | 0 | 0 | 0 | 1,00 |
| 22. Teaching staff at the host university | 1 | 0 | 0 | 0 | 1 | 1 | * |
| 23. Mobility period that I spent at the other university or institution | 1 | 0 | 0 | 0 | 0 | 2 | * |

Frequency Response

Strongly disagree....Strongly agree

| N/C | 1 | 2 | 3 | 4 | 5 | AVERAGE |
|-----|---|---|---|---|---|---------|
| 0 | 0 | 0 | 0 | 0 | 3 | 5,00 |
| 1 | 0 | 0 | 0 | 0 | 2 | * |
| 2 | 0 | 0 | 0 | 0 | 1 | * |

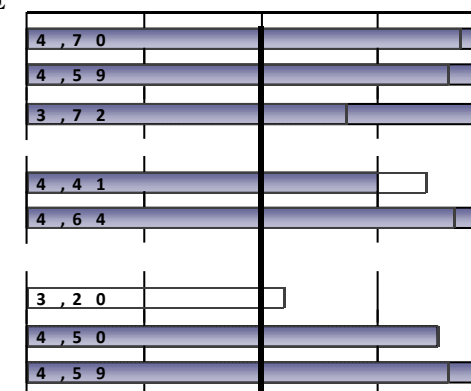
| | | | | | | |
|---|---|---|---|---|---|---|
| 2 | 0 | 0 | 0 | 1 | 0 | * |
| 1 | 0 | 0 | 0 | 0 | 2 | * |

Strongly dissatisfied...Strongly sa

| | | | | | | |
|---|---|---|---|---|---|------|
| 0 | 3 | 0 | 0 | 0 | 0 | 1,00 |
| 1 | 0 | 0 | 0 | 1 | 1 | * |
| 1 | 0 | 0 | 0 | 0 | 2 | * |

Average of section **4,13**

1 2 3 4 5



Scale used: 1 to 5

X,XX : Global UV Average

| | Frequency Response | | | | | | AVERAGE | 1 | 2 | 3 | 4 | 5 |
|---|--------------------|---|---|---|---|---|-------------|---|---|---|---|---|
| | N/C | 1 | 2 | 3 | 4 | 5 | | | | | | |
| FACILITIES AND RESOURCES | | | | | | | | | | | | |
| 31. The facilities and material resources are suitable for the development of the doctoral programme | 1 | 0 | 0 | 2 | 3 | 8 | 4,46 | | | | | |
| 32. The library materials needed to carry out the thesis are accessible | 1 | 0 | 0 | 0 | 6 | 7 | 4,54 | | | | | |
| <i>Average of section</i> | | | | | | | 4,50 | | | | | |
| ACADEMIC MANAGEMENT | | | | | | | | | | | | |
| 33. The service provided by the Doctoral School for dealing with issues related to the doctoral programme is adequate | 0 | 0 | 1 | 3 | 4 | 6 | 4,07 | | | | | |
| 34. The information provided on the Doctoral School's website is useful and accessible | 0 | 0 | 1 | 2 | 6 | 5 | 4,07 | | | | | |
| 35. The organization and planning of the doctoral program has been adequate | 0 | 0 | 0 | 1 | 7 | 6 | 4,36 | | | | | |
| <i>Average of section</i> | | | | | | | 4,17 | | | | | |
| OVERALL | | | | | | | | | | | | |
| Satisfaction with the teaching staff | 1 | 0 | 0 | 0 | 5 | 8 | 4,62 | | | | | |
| Facilities and infrastructure | 1 | 0 | 0 | 2 | 5 | 6 | 4,31 | | | | | |
| Transversal activities of the doctoral program | 1 | 1 | 1 | 1 | 4 | 6 | 4,00 | | | | | |
| Specific activities of the doctoral program | 2 | 1 | 2 | 2 | 4 | 3 | 3,50 | | | | | |
| My personal experience, both academic and extracurricular, at the Universitat de València | 2 | 0 | 1 | 1 | 4 | 6 | 4,25 | | | | | |
| Strongly dissatisfied...Strongly sati: | | | | | | | | | | | | |
| I would recommend this doctoral programme | 1 | 1 | 0 | 0 | 7 | 5 | 4,15 | | | | | |
| <i>Average of section</i> | | | | | | | 4,14 | | | | | |

Scale used: 1 to 5

X,XX : Global UV Average

(Doctoral estud survey)

Academic Year: 23-24

3168 - PROGRAMA DE DOCTORADO EN MARKETING

3137.- Programa de Doctorat en Màrqueting

| EVOLUTION | | TRAINING PROGRAMME | | | | | DEVELOPMENT OF RESULTS OF TEACHING | | | | | | | | | | |
|-----------|-----------|--|---------|---|---------|--------------------|---|-----------------|---|-----------------|---|--|-----------------|---------|---------|------|------|
| | | 1.Prior to enrolment, I was informed about the lines of research | | 2... the training activities has been interesting ... | | Average of section | MECES A | | MECES B | | MECES C | | | | | | |
| | | n°surv. | AVERAGE | n°surv. | AVERAGE | | 3.1. Development of strategies for the analysis of theories, foundations, and | Average MECES A | 4.1. Making an original contribution to scientific research that is recognized by the | Average MECES B | 5.1. Ability to design a research project where situations are identified in which to | 5.2. Skills to generate new knowledge. | Average MECES C | | | | |
| A. year | Collected | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | | |
| 23-24 | 14 | 13 | 3,85 | 14 | 4,07 | 3,96 | 12 | 4 | 4 | 11 | 4,27 | 4,27 | 11 | 4,64 | 12 | 4,5 | 4,57 |
| 22-23 | 16 | 16 | 4,12 | 16 | 3,94 | 4,03 | 16 | 3,75 | 3,75 | 16 | 4 | 4 | 16 | 3,75 | 15 | 4 | 3,87 |
| 21-22 | 28 | 28 | 4,18 | 28 | 3,93 | 4,05 | 9 | 3,78 | 3,78 | 9 | 3,56 | 3,56 | 9 | 4,22 | 9 | 4,22 | 4,22 |
| 20-21 | 10 | 10 | 3,9 | 10 | 4,1 | 4 | | * | 3,71 | | * | 4,29 | | * | | * | 4,43 |
| 19-20 | 13 | 13 | 4 | 13 | 4,15 | 4,08 | | * | 4 | | * | 4 | | * | | * | 4,54 |
| 18-19 | 15 | 14 | 3,21 | 15 | 3,87 | 3,55 | | * | 3,79 | | * | 4,2 | | * | | * | 4,33 |

| EVOLUTION | | DEVELOPMENT OF RESULTS OF TEACHING | | | | | | | | | | | | | | | |
|-----------|---------|--|---------|--|---------|--|---------|--|---------|-----------------|--|---------|-----------------|--|---------|--|------|
| | | MECES D | | | | MECES E | | | MECES F | | | | | | | | |
| | | 6.1. Autonomy to initiate, manage and lead innovative research teams and | | 6.2. Skills to perform collaborative work. | | 6.3. Competence to transfer research knowledge to society. | | 6.4. Skills to work in multidisciplinary contexts. | | Average MECES D | 7.1. Ability to investigate with social responsibility and scientific integrity. | | Average MECES E | 8.1. Ability to write research reports / articles. | | 8.2. Competence to disclose and expose the research results to any audience. | |
| A. year | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | |
| 23-24 | 11 | 3,73 | 11 | 3,36 | 12 | 4,08 | 11 | 4,18 | 3,84 | 11 | 4,18 | 4,18 | 12 | 4,58 | 11 | 4,18 | 4,39 |
| 22-23 | 15 | 3,67 | 15 | 3,73 | 15 | 3,73 | 16 | 3,75 | 3,72 | 16 | 3,94 | 3,94 | 16 | 4 | 15 | 4,07 | 4,03 |
| 21-22 | 9 | 4,56 | 9 | 4,22 | 9 | 3,89 | 9 | 4,11 | 4,19 | 9 | 4,33 | 4,33 | 9 | 4,33 | 9 | 4 | 4,17 |
| 20-21 | | * | | * | | * | | * | 4,29 | | * | 4,29 | | * | | * | 3,86 |
| 19-20 | | * | | * | | * | | * | 4,31 | | * | 4,46 | | * | | * | 4,23 |
| 18-19 | | * | | * | | * | | * | 3,87 | | * | 4,27 | | * | | * | 4,13 |

| EVOLUTION | | DEVELOPMENT OF RESULTS OF TEACHING | | | | MONITORING AND SUPERVISION | | | | | | | | | | | |
|-----------|---------|--|---------|------------------------------------|--------------------|---|---------|---|---------|---|---------|--|---------|--|---------|--------------------|---------|
| | | MECES G | | | Average of section | 10. My tutor is providing me adequate guidance throughout the | | 11. So far, I have been able to develop the activities of the doctoral program that I | | 12. My tutor or thesis supervisor is supervising my research plan regularly | | 13. Until now, I have had enough information to carry out my research plan | | 14. In general, the academic orientation that I have received so far for the | | Average of section | |
| | | 9.1. Skills to make progress in cultural, social or technological aspects. | | 9.2. Skills to promote innovation. | | Average MECES G | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | | AVERAGE |
| A. year | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | |
| 23-24 | 11 | 4,27 | 11 | 4,09 | 4,18 | 4,16 | 14 | 4,79 | 14 | 4,21 | 13 | 4,92 | 13 | 4,69 | 14 | 4,5 | 4,62 |
| 22-23 | 15 | 3,8 | 15 | 3,73 | 3,77 | 3,84 | 16 | 4,44 | 16 | 4,19 | 16 | 4,38 | 16 | 4,25 | 16 | 3,94 | 4,24 |
| 21-22 | 9 | 3,78 | 9 | 4 | 3,89 | 4,08 | 28 | 4 | 28 | 3,86 | 27 | 4 | 26 | 3,85 | 26 | 3,65 | 3,87 |
| 20-21 | | * | | * | 4,17 | 4,15 | 10 | 4,3 | 10 | 4 | 10 | 4,3 | 10 | 4,2 | 10 | 4 | 4,16 |
| 19-20 | | * | | * | 4,15 | 4,24 | 13 | 3,92 | 13 | 3,85 | 13 | 3,92 | 12 | 4,25 | 13 | 3,92 | 3,97 |
| 18-19 | | * | | * | 3,93 | 4,08 | 15 | 3,67 | 15 | 3,33 | 15 | 3,47 | 14 | 3,64 | 15 | 3,53 | 3,53 |

Since 21-22 academic year, the items that assess the MECES 4 competencies are modified

(Doctoral estud survey)
Academic Year: 23-24
3168 - PROGRAMA DE DOCTORADO EN MARKETING

| A. year | MOBILITY PROGRAMMES: ERASMUS, INTERNATIONAL PROGRAMME OR OTHERS | | | | | | | | | | | | | | | | |
|---------|---|---------|--|---------|--|---------|---|---------|--|---------|----------------------------|---------|---|---------|---|---------|--------------------|
| | 16. I believe that the academic-research level at the host university/institution | | 17. I think that the academic recognition of my study period in the host country was | | 18. Attention and information received from the Universitat de València before | | 19. This mobility period helped me improve my language skills | | 20. I believe that the mobility period improved my research capacity | | 21. Financial aid received | | 22. Teaching staff at the host university | | 23. Mobility period that I spent at the other university or institution | | Average of section |
| | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | |
| 23-24 | 3 | 5 | 2 | * | 1 | * | 1 | * | 2 | * | 3 | 1 | 2 | * | 2 | * | 4,12 |
| 22-23 | 2 | * | 2 | * | 1 | * | 2 | * | 2 | * | 2 | * | 2 | * | 2 | * | * |
| 21-22 | 4 | 4,5 | 4 | 3,75 | 4 | 3,25 | 4 | 4,5 | 4 | 4,5 | 4 | 2,5 | 4 | 4,25 | 3 | 5 | 4 |
| 20-21 | 1 | * | 1 | * | 1 | * | 1 | * | 1 | * | 1 | * | 1 | * | 1 | * | * |
| 19-20 | 3 | 4,67 | 3 | 4 | 3 | 2,67 | 3 | 4,33 | 3 | 4,33 | 3 | 4,67 | 3 | 3,67 | 3 | 4 | 4,04 |
| 18-19 | 3 | 4,67 | 3 | 4,33 | 3 | 3,33 | 3 | 4,33 | 3 | 4,33 | 3 | 4,33 | 3 | 4 | 3 | 4,67 | 4,25 |

| A. year | DOCTORAL THESIS | | | | | | | | | | | | | | |
|---------|---|---------|---|---------|---|---------|---|---------|--|---------|--|---------|---|---------|--------------------|
| | #. The objectives and competences of my thesis are clear from the beginning | | #. Requirements and assessment criteria are suitable and are published in advance | | #. Guidance and research support provided by my thesis supervisor for | | #. So far, my thesis supervisor has been accessible | | #. The time spent preparing my doctoral thesis is in line with the result obtained | | #. By completing my doctoral thesis I'm improving my research training | | #. So far, I have satisfied my initial expectations | | Average of section |
| | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | |
| 23-24 | | * | | * | | * | | * | | * | | * | | * | * |
| 22-23 | | * | | * | | * | | * | | * | | * | | * | * |
| 21-22 | | * | | * | | * | | * | | * | | * | | * | * |
| 20-21 | 10 | 3,7 | 9 | 4,33 | 9 | 4 | 9 | 4,67 | 10 | 4,3 | 9 | 4,56 | 10 | 4 | 4,21 |
| 19-20 | 13 | 3,62 | 13 | 4,23 | 13 | 3,69 | 13 | 4,31 | 13 | 4,08 | 13 | 4,69 | 13 | 3,85 | 4,07 |
| 18-19 | 15 | 3,2 | 15 | 3,6 | 15 | 3,53 | 15 | 4,07 | 15 | 3,13 | 15 | 4,2 | 15 | 3,47 | 3,6 |

| A. year | FACILITIES AND RESOURCES | | | | | ACADEMIC MANAGEMENT | | | | | | |
|---------|--|---------|--|---------|--------------------|---|---------|---|---------|---|---------|--------------------|
| | 31. The facilities and material resources are suitable ... | | 32. The library materials are accessible | | Average of section | 33. The service provided by the Doctoral School for dealing with issues | | 34. The information provided on the Doctoral School's website is useful and | | 35. The organization and planning of the doctoral program has been adequate | | Average of section |
| | n°surv. | AVERAGE | n°surv. | AVERAGE | | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | |
| 23-24 | 13 | 4,46 | 13 | 4,54 | 4,5 | 14 | 4,07 | 14 | 4,07 | 14 | 4,36 | 4,17 |
| 22-23 | 16 | 4,44 | 16 | 4,62 | 4,53 | 16 | 4,38 | 16 | 4,06 | 16 | 4,25 | 4,23 |
| 21-22 | 25 | 3,6 | 27 | 4,15 | 3,88 | 26 | 3,96 | 26 | 3,81 | 26 | 3,85 | 3,87 |
| 20-21 | 9 | 4,22 | 10 | 4,4 | 4,32 | 9 | 4,67 | 9 | 4,33 | 9 | 4,33 | 4,44 |
| 19-20 | 13 | 4,08 | 13 | 4,54 | 4,31 | 13 | 4,08 | 13 | 3,85 | 13 | 3,77 | 3,9 |
| 18-19 | 15 | 4 | 15 | 4,33 | 4,17 | 13 | 4 | 14 | 3,86 | 14 | 3,86 | 3,9 |

Since 21-22 academic year, the items that assess the MECES 4 competencies are modified

(Doctoral estud survey)

Academic Year: 23-24

3168 - PROGRAMA DE DOCTORADO EN MARKETING

| A. year | GLOBAL | | | | | | | | | | |
|---------|--------------------------------------|---------|-------------------------------|---------|---|---------|---|---------|---|---------|--------------------|
| | Satisfaction with the teaching staff | | Facilities and infrastructure | | Activitats transversals i específiques del programa de doctorat | | My personal experience, both academic and extracurricular, at the | | I would recommend this doctoral programme | | Average of section |
| | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | n°surv. | AVERAGE | |
| 23-24 | 13 | 4,62 | 13 | 4,31 | * | | 12 | 4,25 | 13 | 4,15 | 4,33 |
| 22-23 | 16 | 4 | 16 | 4,25 | * | | 16 | 3,94 | 16 | 4,06 | 4,06 |
| 21-22 | 25 | 4,04 | 23 | 4,09 | * | | 23 | 4 | 25 | 4,04 | 4,04 |
| 20-21 | 10 | 4,7 | 9 | 4,67 | * | | 9 | 4,44 | 10 | 4,5 | 4,58 |
| 19-20 | 13 | 4,23 | 13 | 4,31 | * | | 13 | 4,31 | 13 | 3,92 | 4,19 |
| 18-19 | 14 | 4,21 | 15 | 4,07 | * | | 15 | 4,07 | 15 | 3,93 | 4,07 |

* The average item is calculated from three surveys rating.

Average of a section is calculated by weighting the number of responses for each item.