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Marcos Claramunt García

PROFESSIONAL EXPERIENCE

- Currently I'm working in the company Global Rosseta S.A., microcomputer troubleshooting (networks, printers, wifi, vpn, email, office, operating systems errors, configure printers in Windows 2003 Server, firewall, DNS, DHCP; Operating Systems MACoX, Linux, Windows, security software, software installation, etc.) a User Support Centre within the University of Valencia. It also provides on-site support to DUPONT S.A. company. The support is regulated by the standards and regulations of DELL.
- I worked in the company Bonatel S.L. (Vodafone dealer) for 7 months, performing administration tasks, commercial advice on fares, terminals, services and Internet e-mail and work closely with the after sales department.
- Ford Spain SL: internships in the Department of Telecommunications within the area of IT, Ford, developing a project on IP Telephony and different studies on the internal telephone network (works on distributors, high and low telephone lines, maintenance of the control unit, fault, etc.). and knowledge of WAN and LAN network of the multinational (fiber optic measures, OTDR measurements, configuration of routers, switches, WhatsUp network monitoring software, PABX maintenance, etc.).
- Internships through the UPV with Honeywell (located inside the Ford Factory) for 4 months. Study and analysis of the current status of the communication network system Energy Monitoring System integrated ethernet network in the factory Ford Spain. It has a management system electromechanical facilities consisting of a series of processors distributed throughout the factory and joined together through independent communications buses. These buses are connected by ethernet card (fiber optic) the client transmitting the information from each bus to the central control station. Analyze the current control architecture and examine possible to modifications to the current system is not overloaded
- Internships through the IES Enric Valor of Silla with Magarín SL (maintenance company) and subsequent employment for 6 months.

ADDITIONAL TRAINING

"DCSE 1000 Client Q3 Assessment (CertID: 3203)"	Duration: 8 hours from 24/09/15 to 24/09/15	Blended learning course made through the Dell platform.
"DCSE 1000 Client Foundations (Cert ID: 3194)"	Duration: 8 hours from 12/05/15 to 12/05/15	Blended learning course made through the Dell platform.
"DCS E Foundation 2013 Portables (Cert ID: 3116)"	Duration: 8 hours from 16/04/15 to 16/04/15	Blended learning course made through the Dell platform.
"DCSE Foundation 2013 Desktops (Cert ID: 3114)"	Duration: 8 hours from 15/04/15 to 15/04/15	Blended learning course made through the Dell platform.

<i>"DCSE Service Call Essentials – EMEA Client & Enterprise (Cert ID: 3048)"</i>	Duration: 8 hours from 14/04/15 to 14/04/15	Blended learning course made through the Dell platform.
<i>"ITIL v3 certification" Pass with 8.8</i>	Duration: 26 hours from 03/06/13 to 12/06/13	Prometric Training Centre.
<i>"Introduction to GNU/LINUX, UBUNTU 10.04 LTS"</i>	Duration: 13 hours from 28/02/11 to 01/03/11	University of Valencia Training Centre.
<i>"6430 – Planning for Windows Server 2008 Servers"</i>	Duration: 15 hours from 15/12/10 to 17/12/10	Nanfor Iberica Training Centre.
<i>"6421 – Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure"</i>	Duration: 25 hours from 13/12/10 to 22/12/10	Nanfor Iberica Training Centre.
<i>"6425 – Configuring Windows Server 2008 Active Directory Domain Services"</i>	Duration: 25 hours from 29/11/10 to 03/12/10	Nanfor Ibérica Training Centre.
<i>"CCNS course (Cisco Certified Network Security)"</i>	Duration: 140 hours from 01/06/10 to 24/09/10	Blended learning course made through the Cisco platform.
<i>"CCNA course (Cisco Certified Network Associate)"</i>	Duration: 600 hours from 15/03/09 to 15/12/09	Blended learning course made through the Cisco platform.
<i>"ITIL v2 course"</i>	Duration: 20 hours from 19/10/09 to 22/10/09	Training Centre of Steria Ibérica.
<i>"English course, intermediate"</i>	Duration: 80 hours from 28/07/06 to 25/08/07	Centre English Studies (CES) in Dublin.
<i>"Curso de Inglés 2º E.O.I"</i>	Duration: 90 hours from 04/10/06 to 06/06/07	Adult Training Centre of Almussafes.
<i>"Advanced Access course "</i>	Duration: 25 hours from 05/06/06 to 09/06/06	Training Centre of Ford Spain.
<i>"Advanced Excel course"</i>	Duration: 25 hours from 08/05/06 to 12/05/06	Training Centre of Ford Spain.
<i>"Cisco Ethernet Catalyst 2950/55 course"</i>	Duration: 16 hours from 27/04/06 to 28/04/06	Training Centre of Ford Spain.
<i>"Initial Access course"</i>	Duration: 25 hours from 27/03/06 to 31/03/06	Training Centre of Ford Spain.
<i>"FTEP FMEA" (Ford Technical Education Program – Failure Mode and Effects Analysis)</i>	Duration: 25 hours from 07/03/06 to 09/03/06	Training Centre of Ford Spain.
<i>"FTEP Global 8-D" (Ford Technical Education Program – Global 8 Disciplines)</i>	Duration: 25 hours from 21/02/06 to 23/02/06	Training Centre of Ford Spain.
<i>"Introduction course to the model relational databases and server administration of databases Microsoft SQL server"</i>	Duration: 25 hours from 16/11/05 to 01/12/05	Postgraduate Training Centre, Polytechnic University of Valencia.

"Business creation course"	Duration: 56 hours from 08/04/05 to 07/06/05	Occupational Training Centre and Occupation Municipal of Gandia.
"Workshop of management of pymes"	Duration: 30 hours from 08/03/05 to 26/04/05	Postgraduate Training Centre, Polytechnic University of Valencia.
"Workshop of business opportunities "	Duration: 20 hours from 15/02/05 to 22/02/05	Postgraduate Training Centre, Polytechnic University of Valencia.
"Course of office in Ford Spain: Word, Excel, PowerPoint"	Duration: 120 hours from 01/07/97 to 31/07/97	Training Centre of Ford Spain.

EDUCATION

Engineering for Telecommunications speciality Telecommunications Systems, focused on in Telecommunication Infrastructure and Business Telecommunications from the Polytechnic University of Valencia.

Technician in Electronic Prototype Development by IES Enric Valor (Silla).

COMPUTING

Upper-intermediate knowledge:

- O.S.: Windows, Linux, MacOx.
- Integrated packages: Microsoft Office, MS Works, Open Office 1.1.
- Internet, Outlook.
- Mathematics: Matlab.
- Design: Orcad, Pspice, Visio.
- Programming: C++, HTML.
- Network: DNS, DHCP, Firewall, Network security.

Comprehensive knowledge of computer networks (hardware, software, protocols and security), Wi-Fi, and IP telephony.

LANGUAGES

English	B1
Valencian	Bilingual
Spanish	Native

OTHER INTERESTING FACTS

Driving license.
Availability to travel.