

- ✓ This questionnaire aims to find out your experiences in this mediation, in order to improve the mediation service. Please, answer honestly the questions that are raised.

The survey is managed anonymously and for statistical purposes; more information at www.uv.es/mediacioncv/pd.wiki

Please enter the code provided by the mediator to complete this survey.

QUESTIONS AFTER MEDIATION

Please indicate whether you agree with these statements

(1 = strongly disagree; 2 = disagree; 3 = agree; 4 = strongly agree; 5 = strongly agree)

The place in which the mediation has been carried out is adequate

1	2	3	4	5
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The mediation team has treated me appropriately during the mediation

1	2	3	4	5
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This mediation has been adequately developed (what has been done seems good to me)

1	2	3	4	5
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I was listened and attention was paid to me

1	2	3	4	5
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Mediation helped me to understand the other part

1	2	3	4	5
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The result of this mediation is satisfactory (what has been achieved seems good to me)

1	2	3	4	5
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I believe that this mediation has solved the problem for me better than a trial would have done

1	2	3	4	5
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The agreement reached has been fair

1	2	3	4	5
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This topic and the mediation process make me feel scared/worried/angry/anxious (any one or several)

1	2	3	4	5
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This topic and the mediation process make me feel confident/calm/secure/optimistic (any one or several)

1	2	3	4	5
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Thank you very much for collaborating in the evaluation of mediation in the Comunitat Valenciana. We are aware that mediation agreements have to be fulfilled, and we would like to follow up on the results of some mediations in the future.

If you have no objection to participating in an evaluation in a few months we would be very grateful, please provide us with a way to contact you (phone, email or postal address). Thanks!

If you want to make a comment, we will be delighted to receive it.