On the Design of an Efficient Architecture for Supporting Large Crowds of Autonomous Agents

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Abstract

Crowd simulations require both rendering visually plausible images and managing the behavior of autonomous agents. Therefore, these applications need an efficient design that allow them to simultaneously tackle these two requirements. Although several proposals have focused on the software architectures for these systems, no proposals have focused on the computer systems supporting them.

In this paper, we analyze the computer architectures used in the literature to support virtual environments. Also, we propose a distributed computer architecture efficient enough to support simulations of thousand of autonomous agents. This proposal consists of a cluster of computers in order to improve flexibility and robustness, as well as a hierarchical software architecture that efficiently provides consistency. Performance evaluation results show that the trade-off between flexibility and consistency allows to efficiently manage thousands of autonomous agents.

1. Introduction

Crowd simulations have become an essential tool for many virtual environment applications. Extensive use of virtual crowds has been made in many commercial movies. Also, high quality crowd simulations are crucial for many virtual environment applications in education, training, and entertainment [3, 9].

Crowd simulations can be considered as virtual environment applications with two different goals. On the one hand, crowd simulations must focus on rendering visually plausible images of the environment, requiring a high computational cost. On the other hand, complex agents must have autonomous behaviors, greatly increasing the computational cost as well. Thus, some proposals tackle crowd simulations as a particle system with different levels of details (e.g., impostors) in order to reduce the computational cost [4, 19]. Although these proposals can handle crowd dynamics and display populated interactive scenes (10000 virtual humans), they are not able to produce complex autonomous behaviors for their actors. On the contrary, several proposals have been made to provide efficient and autonomous behaviors to crowd simulations [15, 8]. However, they are based on a centralized system architecture, and they can only control a few hundreds of autonomous agents with different skills (pedestrians with navigation and/or social behaviors for urban/evacuation contexts). Taking into account that pedestrians represent the slowest human actors (in contrast to other kind of actors like drivers in cars, for example) these results show that scalability has still to be solved in crowd simulations.

Although some scalable, complex multi-agent systems have been proposed [20], these proposals are exclusively focused on the software architecture, forgetting the underlying computer architecture (the actual implementation of the computer and the application executing on it). As a result, important features like inter-process communications, workload balancing or network latencies are not taken into account, seriously limiting the performance of these applications.

In this paper, we analyze the computer architectures used in the literature to support virtual environments and we propose an efficient system architecture, capable of simulating crowds of thousands of autonomous agents. In order to manage the trade-off between scalability, rich behaviors, and computational cost required by crowd simulations, this system architecture is based on a hybrid computational model. It consists of a networked-server Distributed Virtual Environment (DVE) [17]. On top of this hardware architecture, we propose a hierarchical software architecture, in order to efficiently support consistency and autonomous behaviors: one of the servers is used to host a centralized semantic data-base, and agents are uniformly distributed among the rest of the servers in the system (denoted as replicas). This
scheme allows to scale up the number of servers with the number of agents in the system, while the centralized database easily provides consistency. The results obtained in the performance evaluation show that this architecture can efficiently manage up to thousands of autonomous agents.

The rest of the paper is organized as follows: Section 2 analyzes the existing computer architectures proposed in the literature for supporting Distributed Virtual Environments (DVEs). As a result of such analysis, Section 3 describes the proposed architecture for crowd simulations. Next, Section 4 shows the performance evaluation of the proposed system architecture. Finally, Section 5 shows some conclusion remarks and future work to be done.

2. Computer architectures for DVEs

Different computer architectures have been proposed in order to efficiently support DVEs: centralized-server architectures \[21, 16\], networked-server architectures \[10, 14\] and peer-to-peer architectures \[12, 11\]. In DVEs based on a centralized-server architecture, there is a single server and all the client computers are connected to this server. The server is in charge of managing the entire virtual world. As a result, it becomes a potential bottleneck as the number of avatars in the system increases.

Figure 1 shows an example of a networked-server architecture. In this scheme there are several servers and each client computer is exclusively connected to one of these servers. This scheme is more distributed than the client-server scheme. Since there are several servers, it considerably improves the scalability, flexibility and robustness regarding to the client-server scheme. However, it requires a load balancing scheme that assigns clients to servers in an efficient way.

![Figure 1. A networked-server architecture](image)

Figure 2 shows an example of a peer-to-peer architecture. In this scheme each client computer is also a server. This scheme provides the highest level of load distribution. Although the first DVEs were based on centralized architectures, during the last few years architectures based on networked servers have been the major standard for DVE systems. However, each new avatar in a DVE system represents an increase not only in the computational requirements of the application but also in the amount of network traffic \[14\]. Due to this increase, networked-server architectures seem not to properly scale with the number of clients, particularly for the case of MMOGs \[1\], due to the high degree of interactivity shown by these applications. As a result, peer-to-peer architectures have been proposed for massively multi-player online games\[11\].

![Figure 2. A peer-to-peer architecture](image)

Nevertheless, P2P architectures must still efficiently solve the awareness problem. This problem consists of ensuring that each avatar is aware of all the avatars in its neighborhood \[18\]. Providing awareness to all the avatars is a necessary condition to provide time-space consistency (as defined in \[22\]). Awareness is crucial for DVEs, since otherwise abnormal situations could arise. For example, a game user provided with a non-coherent view of the virtual world could be shooting something that he can see although it is not actually there. Also, it could happen that an avatar not provided with a coherent view is killed by another avatar that it cannot see. In networked-server architectures, the awareness problem is easily solved by the existing servers, since they periodically synchronize their state and therefore they know the location of all avatars during all the time. Each avatar reports about its changes (by sending a message) to the server where it is assigned to, and the server can easily decide which avatars should be the destinations of that message (by using a criterion of distance). There is no need for a method to determine the neighborhood of avatars, since servers know that neighborhood every instant.

3. Architecture for Crowd Simulation

From the discussion above it seems that the more physical servers the DVE relies on, the more scalable and flexible it is. On the contrary, features like the awareness and/or
consistency are more difficult to be provided as the underlying architecture is more distributed (peer-to-peer architecture). Therefore, we propose a networked-server scheme as the computer architecture for crowd simulation. On the one hand, this distributed scheme allows to improve scalability, flexibility and robustness when compared to centralized (client-server) architectures. On the other hand, the small number of servers in networked-server architectures makes it easy to provide awareness (and therefore time-space consistency) to the avatars moving in the virtual world. However, crowd simulations are not user-driven applications, but computer-driven applications. This means that there are not user-driven client computers, and only the interconnected servers are used to manage the crowd simulation. Figure 3 shows an example of the proposed computer architecture with three servers.

Figure 3. An example of the proposed computer architecture for crowd simulations

On top of this networked-server architecture, a software architecture must be designed to manage a crowd of autonomous agents. In order to easily maintain the coherence of the virtual world, a centralized semantic information system is needed. In this sense, it seems very difficult to maintain the coherence of the semantic information system if it follows a peer-to-peer scheme, where hundred or even thousand of computers support each one a small number of actors and a copy of the semantic database. Therefore, on top of the computer architecture shown in Figure 3 we propose the software architecture shown in Figure 4. This architecture has been designed to distribute the agents of the crowd in different server computers (the networked servers).

This hierarchical software architecture is composed of two kind of elements: the Action Server (AS) and the Client Processes (CP). The AS is unique, but the system can have as many client processes as necessary, in order to properly scale with the number of agents to be simulated. In his turn, each CP manages a group of autonomous agents. In order to take advantage from the underlying computer architecture, the most suitable distribution for this software architecture consists of allocating the AS in a single server, and uniformly distributing the CPs among the rest of the networked servers. In this way, the scalability and flexibility of the networked-server scheme can be used to add more CPs (and/or replicas) as the number of agents increases. Since each client process can manage a variable number of autonomous agents, the replicas usually host one CP, although it can hosts several ones. On the other hand, the action server is composed of two different modules, the Semantic Data Base (SDB) and the Action Execution Module (AEM). The action server is hosted on another networked server.

3.1. The Action Server

The Action Server corresponds to the action engine [5], and it can be viewed as the world manager, since it controls and properly modifies all the information the crowd can perceive. The Action Server is fully dedicated to verify and execute the actions required by the agents, since they are the main source of changes in the virtual environment. For scalability purposes, the AS must be placed on the computer with the highest computational power. This computer should exclusively be used for this purpose. Since the AS is unique, consistency is easily provided. In this context, consistency involves the information that the agents should know to animate consistent behaviors. Additionally, another important parameter for interactive crowd simulations is the server main frequency. This parameter represents how fast the world can change. Ideally, in a fully reactive system all the agents send their action requests to the server, which processes them in a single cycle. In order to provide realistic effects, the server cycle must not be greater than the threshold used to provide quality of service to users in DVEs [13, 7]. Therefore, we have set the maximum server cycle to 250 ms.

The AS consists of two modules: the Semantic Data
agents. Since it has been designed to be useful for different types of agents.

We have decided to avoid complex spatial maps (such as quad/oct-trees) to control the SDB, since these structures can be too expensive to handle when the number of insertions and deletions grows (agents can be continually changing their location). Instead, we use a 2D Grid (Cellular Automata), which allows us to access to any object/agent efficiently and it is also useful for pathfinding behaviors, as we review below.

The AEM is devoted to guarantee the coherence of the virtual world, as it is responsible for the action checking and execution. For example, if an agent wants to change its location, it will try to perform a motor action, so a collision can occur. The agent should request the server to validate that movement by sending a message. Since the server knows the location of the agent, it accesses to its cell through a simple function (similar to the one used by hash tables), and perform an object-object collision test with the neighbors of agent \( w \) (see Figure 5). If no collision caused by that movement is detected, then the server should update the SDB and send an acknowledgment message to the agent.

As commented in the example, we reduce the visible area for each agent to face collision detection. Concretely, we use a Cellular Automata (CA) as an adequate formalism to handle motion behaviors for crowd simulations [2]. This formalism let us to manage collision detection and pathfinding behaviors in several situations (see Figure 6). As pathfinding behaviors clearly depends on the agent decision taking, it is reviewed in the next Section.

In order to manage the high number of changes produced, the AEM puts all the action effects in a vector (\( \nu \)-Updates) which reflects the local changes produced by each actuation (eg: an agent changes its position). Finally, when the server cycle has finished, this vector is sent to both the CPs and SDB, which will update their corresponding environmental states (see Figure 4).

Once the server frequency has been set (in our case to 250 milliseconds), the available time to process each agent action results from dividing the server frequency by the number of agents in the system. If the number of agents increases in such a way that the server is not able to process all the actions in a single cycle, then the pending actions are simply left to be processed in the next cycle. In the experiments shown in Section 4 we measure the action latency, so we could estimate the degree of reactivity achieved by this scheme.

The AEM manages the action’s flow of the simulation. In order to allow the maximum flexibility, it can process the following types of actions: motion actions, motor actions, agents interactions, and STRIPS actions. Motion actions consist of location changes where collisions can occur, although agents are (potentially) able to navigate without colliding. If an agent wants to move to the location currently occupied by another object/agent, the environment should simply not allow it. Motor actions consist of the use of simple key-framing tables to animate the actors in walking, running, and other motions. Since no constraints are allowed, the value received is simply accepted in the SDB as an internal change in an agent attribute. We consider the agent motor system as the responsible to continually read its animation state from the SDB. The graphic engine, which contains all the actor’s skeletons of the crowd, performs this task according to its frame rate. The Agents interactions action corresponds to a normal agent-agent communication scheme, which can be obtained from the system through the server. Messages can be managed as other agent attributes, so the SDB will simply route them into the correspondent slots. This scheme has made it possible for us to investigate on social crowds in the future. Finally, STRIP is the action language used by our planning agents. A STRIPS action scheme [6] can be represented through the Preconditions, Add and Delete lists associated to each agent action. Before executing an action (eg: pick up object), the AEM verifies its preconditions using the SDB maps (eg: is object-
k free?). When a STRIPS action is accepted, the Add and Delete lists contain the new information the SDB needs to update its state.

3.2. The Client Processes

Each client process in a replica manages an independent group of autonomous agents (a subset of the crowd). This process has an interface for receiving and updating the information from the server, and a finite number of threads (each thread for an agent). Using this interface, a replica initially connects to the server hosting the Action Server and downloads a complete copy of the SDB. From that instant, agents can think locally and in parallel with the server, so they can asynchronously send their actions to the server, which will process them as efficiently as possible (since each agent is a process thread, it can separately access to the socket connected to the server). When a server cycle finishes (every 250 ms.), the accepted changes are submitted to all the replicas interfaces, that will update their SDB copies.

The proposed multi-threading approach is independent of the agent architecture (the AI formalism driving the agent behavior), that is out of the scope of this paper. However, the proposed action scheme guarantees the awareness for all agents [18], since all the environmental changes are checked in a central server and then broadcasted to the agents. Although time-space inconsistencies can appear due to agent asynchronies and network latencies, all these inconsistencies are kept below the limit of the server period.

A classical complex behavior required by many crowd systems is pathfinding (e.g. evacuations). In our system, a CA is included as a part of the SDB, and each cell has pre-computed the k-best paths of length \( l \) to achieve the exit cells. To calculate all the paths (\( k \) paths per cell; cell = 1m side square), we are using a variation of the A* algorithm. Our algorithm starts from each goal cell, and by inundation, we can select the \( k \) best paths that arrive to each cell. Parameters such as \( k \) and the cell size allow to reduce the memory required for managing large environments memory problems, avoiding memory problems. Furthermore, the calculation of complete paths is not interesting generally, as agents can only evaluate the \( k \)-first steps before deciding its next cell. During the simulation time, each agent can access to its cell and decide the next one according to this information and the set of heuristics defined (waiting time, path congestion, etc.). As an example, Figure 6 shows a snapshots of the system running an evacuation simulation with 8000 agents in a square two-dimensional world. In this picture, the virtual world seen from above and the avatars are represented as grey dots. The avatars must leave the virtual world through 22 exit cells that are located on the top of the maze. These exit cells can be easily recognized by following the different crowd flows.

4. Performance Evaluation

This Section shows the performance evaluation of the architecture described in the previous Section. We have performed different measurements on a real system with this architecture. Concretely, we have performed simulations where each agent keeps moving during 5 or 6 minutes. As cited in the previous Section, the AS cycle (the maximum period of time an interactive actor can wait for it action res-
response) has been set to 250ms., and every 2.5 seg. statistics are computed, resulting in 30 different samples. Each point of the plot and each value of the tables in this Section has been computed as the average value of the 30 samples. In order to make a performance evaluation we have used wandering agents, since this type of agents is the one that generate the highest workload to the AS (since they simply move, they require the server to validate their movements in each server cycle). The computer platform has been a cluster of computers based on AMD Opteron (2 x 1.56 Ghz processors) with 3.84GB of RAM, executing Linux 2.6.9-1 operating system. Depending on the test, we have used from one to five nodes of the cluster.

Like in other distributed systems, the most important performance measurements in DVE systems are latency and throughput. First, we have focused on system throughput (the maximum number of agents that the system can efficiently support), that is limited in our architecture by the AS throughput. Concretely, we have measured the AS throughput when it is fully dedicated to collision detection tasks. The rationale of this test is to evaluate the number of actions that the server is able to carry out in a single cycle, since this could be a plausible bottleneck.

When an action is requested by an agent, the server must access to its cell and check out the resulting distance to all the agents which are sharing the same cell, as Figure 5 shows. If no collisions are produced, then the same process is performed in the 8 neighbor cells.

Figure 8 shows the results obtained in a collision detection test performed in a single server where 10,000 agents demand a random position as soon as they can, in order to saturate the server. The purpose of this experiment is to know how fast the server can run, in terms of the average number of actions that it is able to process in a single cycle. As Figure 8 shows, this value highly depends on the density of the crowd. Nevertheless, we have represented this parameter as the percentage of finally executed actions (ACK’s), since it is more informative for our purposes. Thus, an ACK percentage of 0% occurs when no motion is allowed because the crowd is completely full and no one can move. On the other hand, when all the agents completely pass a collision test all the actions are allowed (100% of ACK’s) and all the agents finally move. This is the worst case for the server, because in order to pass each collision test it requires it must access to 9 cells in order to check out the corresponding distances. However, if the collision test fails it may require to access to less cells, depending on which is the cell where the test fails. Thus, the worst case for the server in the plot shown in Figure 8 is when 94% of ACK’s are provided.

Figure 8 shows that in the worst case (94% of ACK’s) the server is able to process around 6000 actions in a single cycle (250 ms). However, when the density of the crowd increases then the percentage of ACK’s decreases because the probability of collision grows in very dense worlds. This will produce that the server can finish the cell checking without visiting all the neighbors cells. As a consequence, the server can process a higher number of actions requests per cycle (12000 actions for a percentage of 0% ACKS). It is also worth mention that for a medium case (48% ACK’s), the system can manage around 8000 agents.

Additionally, we have evaluated the throughput and the latency of the entire system in a configuration composed of 4 replicas and 1 server. For both cases, agents continuously demand a random position to the server. The purpose of these evaluations is to check if the proposed architecture can improve the latency and throughput provided by other general purpose DVEs [14]. In these experiments, the existing agents are distributed among the existing CPs in such a way that all the replicas manage a crowd subset (group of agents) of similar size. We have increased the number of agents until the whole system has reached saturation. The saturation point is reached when the CPU utilization reaches 100% in any computer, and it results in a huge increase of the system latency [14].

Table 1 shows the results for different simulations with the same AS cycle (250 ms.) but with different numbers of agents. Each column in this table shows two different values, except for the server. The column labeled with S0 shows the percentage of CPU utilization reached in the computer hosting the AS. The columns labeled with Cx show the percentage of CPU utilization reached in that computer (replica) and the average response time (measured in AS cycles) for the agents supported by that computer. The left column shows the number of agents used in each simulation. Each row in this table shows the results for a
Table 1. System throughput for a fixed agent cycle of 250ms.

<table>
<thead>
<tr>
<th>Agents</th>
<th>S0</th>
<th>C1</th>
<th>C2</th>
<th>C3</th>
<th>C4</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td>11</td>
<td>4(1)</td>
<td>4(1)</td>
<td>4(1)</td>
<td>4(1)</td>
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<tr>
<td>2000</td>
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<td>4(1)</td>
<td>4(1)</td>
<td>4(1)</td>
<td>4(1)</td>
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<tr>
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<td>4000</td>
<td>43</td>
<td>18(1)</td>
<td>18(1)</td>
<td>18(1)</td>
<td>17(1)</td>
</tr>
<tr>
<td>5000</td>
<td>54</td>
<td>24(1)</td>
<td>27(1)</td>
<td>25(1)</td>
<td>23(1)</td>
</tr>
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<td>6000</td>
<td>64</td>
<td>31(1)</td>
<td>32(1)</td>
<td>30(1)</td>
<td>32(1)</td>
</tr>
<tr>
<td>7000</td>
<td>79</td>
<td>39(1)</td>
<td>40(1)</td>
<td>37(1)</td>
<td>36(1)</td>
</tr>
<tr>
<td>8000</td>
<td>94</td>
<td>45(1)</td>
<td>48(1)</td>
<td>45(1)</td>
<td>46(1)</td>
</tr>
<tr>
<td>9000</td>
<td>97</td>
<td>50(1.5)</td>
<td>49(1.3)</td>
<td>50(1.4)</td>
<td>49(1.3)</td>
</tr>
</tbody>
</table>

Table 2. Response times obtained at maximum throughput

<table>
<thead>
<tr>
<th>Agents</th>
<th>S0</th>
<th>C1</th>
<th>C2</th>
<th>C3</th>
<th>C4</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td>28</td>
<td>2(100)</td>
<td>3(100)</td>
<td>4(80)</td>
<td>3(110)</td>
</tr>
<tr>
<td>2000</td>
<td>59</td>
<td>12(100)</td>
<td>13(100)</td>
<td>13(90)</td>
<td>16(100)</td>
</tr>
<tr>
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<td>90</td>
<td>36(100)</td>
<td>35(100)</td>
<td>43(80)</td>
<td>37(100)</td>
</tr>
<tr>
<td>4000</td>
<td>93</td>
<td>49(110)</td>
<td>48(110)</td>
<td>48(130)</td>
<td>48(130)</td>
</tr>
<tr>
<td>5000</td>
<td>96</td>
<td>50(150)</td>
<td>50(150)</td>
<td>50(160)</td>
<td>50(150)</td>
</tr>
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<td>45(290)</td>
<td>47(290)</td>
<td>46(310)</td>
<td>46(300)</td>
</tr>
</tbody>
</table>

Simulation with a different number of agents.

Table 1 shows that if a distributed (cluster-based) computer is used then the proposed architecture takes advantage of the distributed hardware, in such a way that the use of multiple computers allows to improve the number of supported agents until the server hosting the AS becomes the system bottleneck. Effectively, this table shows that the system provides acceptable response times with up to 8000 agents, when the computer hosting the AS reaches a CPU utilization of 94%. Although the CPU utilization in the AS is close to saturation (94%), the response times in all the replicas are kept below the AS cycle. That is, the AS is able to process all the requests in a single cycle. However, when the system is supporting 9000 or 10000 agents then the AS can only serve part of such requests, increasing the average response time up to 2.0 cycles (replica C1 for ten thousand agents). It is worth mention that none of the computers reaches a CPU utilization of more than 50%, showing that there is a single bottleneck (the AS).

Table 2 also shows the results for different simulations performed with different numbers of agents. However, in these cases we have studied the minimum response times that can be achieved. Concretely, for each number of agents (each row) we have adjusted the AS cycle until either it has reached a CPU utilization close to saturation (90-97%) or until the CPU utilization did not increase (that number of agents was not enough to saturate the AS). Therefore, the column S0 in table 2 shows values equal or higher than 90% for the last eight rows. The average response times for the agents supported by each replica (the values in parenthesis) are expressed in milliseconds.

Table 2 shows that for 3000 or less agents in the system the average response times in all the replicas is below 0.1 s, and these average response times increase as more agents are in the system. When comparing tables 1 and 2 and Figure 8, it can be seen that they provide coherent results. Effectively, the results in table 1 are obtained with an AS cycle of 250 ms., and that table shows that the system can support up to 8000 agents while providing average response time of 1 cycle in all the replicas. Table 2 shows that for 8000 agents the average response times in all the replicas are 250ms. That is, the system can manage up to 8000 autonomous agents if the AS cycle is 250ms. These results are obtained with a 50% of positive server acknowledgment, and therefore they agree with the ones in Figure 8, where the server process around 8000 actions (one per agent and cycle) for a moderately dense world (48% of ACKs). Since the agents considered for performance evaluation exclusively move following a random pattern, they generate the highest number of requests as possible to the AS, that is the resource that can potentially become a bottleneck. Therefore, if the number of agents is increased then the time between successive requests to the AS will also increase, thus allowing the system to support a higher number of agents.

In order to prove the real improvement that the proposed architecture provides in regard to classical approaches, where a centralized application is executed on a single computer, table 3 shows the throughput achieved when the proposed software architecture is executed on a single node of the cluster. Table 3 shows that for 3000 agents the average response time practically reaches the 0.25 s. threshold, and with 4000 agents the average response time exceeds this threshold.

When comparing tables 2 and 3 it can be clearly seen that the proposed system architecture can take advantage of distributed computer architectures distributing the agents between the existing servers. In this way, the number of supported agents can be improved. These results validate the proposed scheme (a computer architecture based on networked servers and a hierarchical software architecture) as a trade-off between scalability and consistency.
Table 3. Evaluation results for a fully centralized system configuration

<table>
<thead>
<tr>
<th>Agents</th>
<th>CPU(%)</th>
<th>Av-RT(ms)</th>
</tr>
</thead>
<tbody>
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<td>1000</td>
<td>35</td>
<td>0.11</td>
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<td>2000</td>
<td>73</td>
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<tr>
<td>5000</td>
<td>82</td>
<td>0.40</td>
</tr>
</tbody>
</table>

5. Conclusions and future work

In this paper, we have analyzed the computer architectures used in the literature to support virtual environments. Also, we have proposed an efficient, distributed architecture for crowd simulations. On the one hand, this architecture consists of a computer system based on networked servers, in order to improve scalability with regard to centralized proposals, but also as a trade-off for efficiently providing awareness and time-space consistency. On the other hand, it consists of a hierarchical software architecture that can easily maintain the coherence of the virtual world (there is a single copy of the semantic database). Performance evaluation results show that this architecture can take advantage of distributed architectures, efficiently managing thousands of autonomous agents. Concretely, for the case of an AS cycle of 250ms., this scheme can handle at least 8000 autonomous agents when using 5 computers.

As a future work to be done, we plan to efficiently distribute the action server in different machines by using distributed databases techniques, in order to improve the scalability. Also, we plan to characterize the requirements of different kinds of autonomous agents. The idea is to use each replica for supporting one (or more) kind of agents, according to the computational power of the computer and the requirements of the agents. Thus, by properly balancing the existing load among the servers we expect to improve the system throughput.

References