

Reservation terms and conditions

1. Object.

These terms and conditions aim to regulate the general terms or conditions of the room reservations in the Principal Peset Hall of Residence.

These terms and conditions are not applicable to the accommodation services provided to the resident students nor to the participants in university programmes as VACAPAS or equivalent, since they are governed by their own conditions.

The official language of these conditions is both Spanish and Valencian.

2. Tenured of the activity.

Universitat de València is the holder entity of the Principal Peset Hall of Residence:

Office of the Principal
Av. Blasco Ibáñez, 13
46010 Valencia

Principal Peset Hall of Residence, Universitat de València.

CIF Q4618001D
Plaça Forn de Sant Nicolau, 4
46001 – VALENCIA (Spain)
Tel: 963 166 000 - 690 950 786
Fax: 963 166 050
Email address: cmrpeset@uv.es

3. Recipients of the service.

The main recipients of this service are the following:

- Members of the university community of the Universitat de València.
- Members of other universities.
- Visiting professors and researchers.
- Participants in conferences, congresses or activities organised by the Universitat de València and/or related institutions as the university foundations.
- Family of the resident students and former resident students.
- People accompanied by minors. We accept the reservation of rooms to people accompanied by minors. This circumstance needs to be notified at the beginning of the reservation process.

When applying these general terms and conditions we use the concepts “You” and “User” to refer to people and/or entities that, for any reason, use this website or use the services that the Principal Peset Hall of Residence provides. The user will have to consult the regulations of the current page, prior to the employment and to the access and/or use of our services.

4. Data protection.

Their data will be included in the information systems of the UV with the aim of managing the accommodation services you hired and, in this case, they will be transferred to the security law enforcement under the Public Safety Act and, if appropriate, to financial institutions to the management of payments.

The electronic document in which the reservation is formalised, is electronically filed within the legal timeframe. Also, we inform that the Principal Peset Hall of Residence have video surveillance systems to control the accesses.

You may exercise your rights of rectification, cancellation or opposition to the treatment by addressing to lopd@uv.es from an account of the UV, by using the email address provided in the registration or by

means of a written document addressed to "Data Protection, Information Service Systems, St. Amadeu de Savoia 4, 46010 Valencia", together with a copy that credits your identity.

In the event that the people who contract the service are a third party distinct from the beneficiary, they are committed to fulfil the duty of information and to obtain the consent to transfer the data of the beneficiary to the UV under the terms of the Organic Law 15/1999, 13 December, of personal data protection and under their responsibility.

5. Use of the reservation service.

5.1 Tenvelopehe reservation service permits requesting for information about the room availability for its reservation.

5.2 The use of the reservation service, as well as the confirmation of the requested reservation, assumes that the user fully and unconditionally accepts the validity of each and everyone of the General Terms and/or Conditions -that are considered automatically incorporated in the contract signed with the UV, not being necessary the written transcription thereof- such as they appear in their last updated version. If the contracting party is different from the recipient of the service, they will be considered responsible to the effect of this clause.

5.3 Reservation procedure.

a) Confirmation.

After their reservation request, the users will receive a confirmation (within a maximum of 48 hours) through email about the room availability, as well as their conditions concerning the applicable price and to the available services. The users have to answer to the email expressing their agreement and, if applicable, the necessary data for the confirmation of the reservation, like the type of service they want to contract, the name/s of the people who are staying and the way of payment.

b) Guarantee

The reservation is confirmed and guaranteed in the moment in which we have all the required data.

c) Resolution of the contract or cancellation of the reservation.

We accept without charge of any type all the cancellations until 48 hours prior to the entry date. If the cancellation is carried out during the prior 48 hours of the entry claiming justified reasons of force majeure, no costs will be charged either.

The cancellation of reservations by the users will not cause cancellation costs in advance, if it is carried out according with the described terms and conditions. If the users do not fulfil these terms and conditions or do not appear in the Hall of Residence, it will be charged to them a stay of a night per cancelled room. The Hall of Residence reserves the right to request the bank card to guarantee the fulfilment of the explained cancellation conditions. You may cancel your reservation through a clear statement through fax or email to reservaspeset@uv.es. In this last case, from the account provided in your application form.

d) Reservation modifications.

To carry out modifications in a already confirmed reservations, as well as for the possible correction of mistakes in the introduction of data, users should contact the reception service solely through the email address reservaspeset@uv.es. Modifications requested through the form "Rooms reservation" will be not accepted.

It is not considered a mistake correction the modification of your reservation date as long as it is carried out in the immediate 48 hours to the date thereof.

5.4 Entry in the room (check-in).

There is no hour limit for the arrival to the Hall of Residence, although it is convenient that until after 11.00 p.m. the users inform the approximate hour of entry.

5.5 Group reservation

To group reservations (5 or more people) **DO NOT complete the form**. You should write an email to the following address reservaspeset@uv.es providing dates, number of rooms and you should describe the type of academic activity the group is going to develop.

5.6 Preferences or complementary needs.

For any preference about the room conditions, or any other appropriate remark you may use the field of

remarks in the form. In particular, if you need a crib and/or an extra bed you should request the availability by using the field of remarks in the form or by directly contacting us through the reservation email.

6. Prices per room and night.

RESEARCHER'S SINGLE ROOM - STAYS OF 15 DAYS OR MORE	
Room and breakfast	24,16 €
Half-board:	27,95 €
Full-board:	31,75 €
RESEARCHER'S SINGLE ROOM - STAYS FROM 5 TO 14 DAYS	
Room and breakfast	32,20 €
Half-board:	37,27 €
Full-board:	42,33 €
RESEARCHER'S SINGLE ROOM - STAYS FROM 1 TO 4 DAYS	
Room and breakfast	40,27 €
Half-board:	46,59 €
Full-board:	52,91 €
RESEARCHER'S DOUBLE ROOM - STAYS OF 15 DAYS OR MORE - PRICE PER PERSON	
Room and breakfast	20,49 €
Half-board:	24,30 €
Full-board:	28,11 €
RESEARCHER'S DOUBLE ROOM - STAYS FROM 5 TO 14 DAYS - PRICE PER PERSON	
Room and breakfast	27,33 €
Half-board:	32,41 €
Full-board:	37,46 €
RESEARCHER'S DOUBLE ROOM - STAYS FROM 1 TO 4 DAYS - PRICE PER PERSON	
Room and breakfast	34,16 €
Half-board:	40,50 €
Full-board:	46,83 €
GROUPS OF 5 OR MORE PEOPLE - SINGLE ROOM - PRICE PER PERSON	
Room and breakfast	36,66 €
Half-board:	40,33 €
Full-board:	44,00 €
GROUPS OF 5 OR MORE PEOPLE - DOUBLE ROOM - PRICE PER PERSON	
Room and breakfast	25,12 €
Half-board:	28,72 €
Full-board:	32,32 €
PROFESSOR'S SINGLE ROOM	
Room and breakfast	61,12 €
Half-board:	67,22 €
Full-board:	73,34 €
PROFESSOR'S DOUBLE ROOM	
Room and breakfast	83,72 €
Half-board:	95,72 €

PROFESSOR'S DOUBLE ROOM

Full-board: 107,72 €

In researcher's room, if the stay is over 1 month, it will be charged the following rates:

MONTHLY PAYMENT FOR RESEARCHER'S SINGLE ROOM

Room and breakfast 650'00 € MONTH

Half-board: 800'00 € MONTH

Full-board: 950'00 € MONTH

MONTHLY PAYMENT RESEARCHER'S DOUBLE ROOM - PRICE PER PERSON

Room and breakfast 614,98 € MONTH

Half-board: 728,82 € MONTH

Full-board: 842,63 € MONTH

About the monthly rates of the researcher's room, if the stay has a duration of 2 months or more, it will be applied a 5% discount on the indicated rates.

All the previous prices have a validity of application for stays in the Hall of Residence, of 1 July 2014 to 30 June 2015, as is established in the Agreement 56, 20 July 2014, of the Board of Trustees of the Universitat de València (ACSUV, 2014/56).

To make the reservation no quantity previous to the provision of the service is charged, except the planned in the cancellation costs.

The prices that are shown when making the reservation include VAT according to the tax rate applicable in that moment. If the tax rate changes between the date of the reservation and the date of the provision of the services, the rate that will be applied to the final price will be the corresponding to the moment of the provision of the services or the tax accrual, even in the cases in which this causes an increase in relation with the final price indicated to the client during the reservation.

The UV reserves the rights to modify these taxes without prior notice.

7. Use of the facilities.

The users commit to use the services of the Hall of Residence with full respect for the facilities, for the social norms of coexistence, and for the laws, as well as for the terms and conditions.

The users are personally liable for the damages they have caused by the use of our services when it is contrary to this disposition and, in particular, when it comes to illicit or detrimental uses.

8. Quality of the services.

The Hall of Residence could carry out changes in the conditions when the quality of the service and the best attention to the users requires it, as well as for effectiveness and technic reasons.

The users could suggest modifications or suggestions through the email address cmrpeset@uv.es

9. Right to cancellation.

9.1 Right to cancel.

Without prejudice to the established in the condition number 5.3.c) with regards to the resolution of the contract or the cancellation of the reservation we inform you that according to the Act 3/2014, 27 March, by which is modified the Royal Legislative Decree 1/2007, 16 November, by which it is approved the restated text of the general Law for the Protection of Consumers and Users and other complementary laws, and except in legally established circumstances, the right to cancel is recognised in a period of 14 calendar days from the formalisation of the reservation with no need of justification and with no forfeit. This with due regard to the rest of rights that attend to the users that are consumers. You may exercise the right of desisting or cancelling your reservation through a clear statement by fax or email to (reservaspeset@uv.es). . In this last case, from the account provided in your application form.

9.2 Consequences of the cancellation.

In case of cancellation, we will repay the money without delay and, in any case, within a maximum of 14

calendar days from the date in which we are informed of the decision of cancelling the current contract. We will proceed to make the repayment with the same means of payment you used in the initial transaction (except in the payments on receipt, that will be carried out through a transfer), unless you have expressly request the contrary. In any case, it will not incur expenses as a consequence of the refund, except when it comes to the commission to carry out a transfer in their favour; this commission will be deducted from the final cost that is going to be returned.

10. Safeguarding of the General Terms and/or Conditions of Employment.

In case any disposition of these general conditions is considered entirely or partially invalid or inapplicable by any Court, Tribunal or competent administrative body, this will not affect the other dispositions included in these general terms and conditions of employment or to the specific clauses that will be agreed eventually.

Non-exercise or non-enforcement by the Universitat de València of any right or disposition included in the general terms and conditions will not constitute a renunciation thereof, except acknowledgement and written agreement on its part.

11. Applicable law and competent jurisdiction.

These general terms and conditions of employment are governed and interpreted in accordance with the current Spanish legislation in the issues that are not expressly established in them. The holder of the web page and the users could bring any controversy regarding the provision of services to the courts or tribunals of the residence of the web page's holder, unless legally it is established the contrary.

In any case, any controversy regarding the provision of the accommodation services to consumers will be brought to Court and Tribunals of the residence of the consumer.

12. Industrial intellectual property.

The design, source code, logos, marks and other signs that appear in the domain uv.es belong to the Universitat de València and are under the protection of the corresponding property intellectual and industrial rights. Their total or partial reproduction of the contents of this document without prior agreement is strictly prohibited.