

**COURSE DATA****DATA SUBJECT**

**Code:** 33504  
**Name:** Public social services system benefits  
**Cycle:** Undergraduate Studies  
**ECTS Credits:** 6  
**Academic year:** 2025-26

**STUDY (S)**

Degree	Center	Acad. year	Period
1311 - Degree in Social Work	Facultat de Ciències Socials	2	Second quarter

**SUBJECT-MATTER**

Degree	Subject-matter	Character
1311 - Degree in Social Work	Social services	COMPULSORY

**COORDINATION**

SANCHEZ FLORES M SUSANA

**SUMMARY****PREVIOUS KNOWLEDGE****RELATIONSHIP TO OTHER SUBJECTS OF THE SAME DEGREE**

There are no specified enrollment restrictions with other subjects of the curriculum.

**OTHER REQUIREMENTS****COMPETENCES / LEARNING OUTCOMES****1311 - Degree in Social Work**

Act with autonomy in learning, making informed decisions in different contexts, issuing judgements based on experimentation and analysis, and transferring knowledge to new situations.

Apply social work methods and models in the interaction with individuals, families, groups, organisations and communities, promoting development and improvement in living conditions, and monitoring and evaluating changes aimed at achieving autonomy and co



Apply social work techniques to work effectively within systems, networks and interdisciplinary and multi-organisational teams.

Apply strategies for the identification, intervention and assessment in social work in the face of behaviours, contexts and circumstances that create risk situations for individuals, groups and communities.

Collaborate effectively in work teams, assuming responsibilities and leadership roles and contributing to collective improvement and development.

Contribute to the design, development and implementation of solutions that respond to social demands, taking into account the Sustainable Development Goals as a reference.

Contribute to the development of support networks that individuals can access to meet their needs and strengthen planned outcomes.

Contribute to the management and direction of welfare entities.

Contribute to the promotion of growth, development and autonomy of individuals, strengthening interpersonal and group relationship skills based on methodologies linked to social work.

Define processes of scientific dissemination and transfer of results.

Demonstrate critical and self-critical thinking in the field of the degree programme, considering aspects such as professional ethics, moral values and the social implications of the different activities carried out.

Develop actions related to the management of resources and services, supervising their effectiveness and ensuring their quality.

Formulate the design, development and evaluation of intervention plans with individuals and professionals by coordinating the provision of services to be employed and reviewing the effectiveness of intervention plans with the individuals involved in order

Generate social histories and reports, ensuring they are comprehensive, reliable, accessible and up to date, to assist in decision-making and professional assessments.

Interpret the information provided by professional practice as a support for reviewing and improving intervention strategies in emerging social situations.

Know how to communicate effectively, both orally and in writing, adapting to the characteristics of the situation and the audience.

Know methods and models of social work for intervention with individuals, families, groups, organisations and communities according to their needs and circumstances.

Know the procedures and tools of research and knowledge production concerning social reality, social problems and the discipline of social work.

Learn about the design, implementation and evaluation of social intervention projects.

Manage one's own work responsibly by assigning priorities, meeting professional obligations and assessing the effectiveness of one's own work programme.



Propose creative and innovative solutions to complex situations or problems within the field of knowledge, to respond to diverse professional and social needs.

Resolve crisis situations by assessing their urgency, planning and developing actions to deal with them and reviewing their results.

Understand the design, funding, management and evaluation of research projects.

Understand the systems, organisational contexts and work teams linked to social work.

Use mediation as an intervention strategy aimed at alternative dispute resolution, in circumstances where this is required.

## DESCRIPTION OF CONTENTS

1.

2.

3.

4.

## WORKLOAD

### PRESENCIAL ACTIVITIES

Activity	Hours
Theoretical and practical classes	60,00
<b>Total hours</b>	<b>60,00</b>

### NON PRESENCIAL ACTIVITIES

Activity	Hours
Attendance at other activities	0,00
Individual or group project	0,00



Independent study and work	70,00
Preparation of lessons	0,00
Preparation for assessment activities	20,00
Resolution of case studies	0,00
<b>Total hours</b>	<b>90,00</b>

## TEACHING METHODOLOGY

## EVALUATION

## REFERENCES

- -Vicepresidència Segona i Conselleria de Serveis Socials, Igualtat i Habitatge <https://inclusio.gva.es/es/> Ministerio de Derechos Sociales y Agenda 2030 <https://www.mscbs.gob.es/gabinete/notasPrensa.do?id=4548> -Ministerio de Inclusión, Seguridad Social y Migraciones <http://www.mitramiss.gob.es/es/organizacion/missm/index.htm>
- Alemán Bracho, C., Alonso Seco, J.M., Peñasco, R. (2021): Autonomía, dependencia i Servicios sociales. Aranzadi Editorial. -Alemán Bracho, C. (2020): Políticas sociales, innovaciones y cambios. Aranzadi Editorial.
- Alonso-Olea, B. (2015) Derecho de la protección social. Derecho a la Seguridad social. Derecho a la asistencia sanitaria y Derecho a los Servicios sociales. 2ª Edición. Aranzadi.
- Alonso Seco, J.M. (2020): El sistema de servicios sociales. Nuevas tendencias en España. Tirant Lo Blanch.
- Alemán Bracho, C. (Coord.) Alonso Seco, J. M., Fernández Santiago, P. (2010): Fundamentos de Servicios Sociales, Ed. Tirant lo Blanch. Valencia.
- Alemán Bracho, C.; Alonso Seco, J.M.; García Serrano, M. (2011): Servicios Sociales Públicos, Ed. Tecnos (Grupo Anaya S.A.).
- Alemán, C., Garcés, J i Gutierrez, A. (2003): Políticas sociales en la España de las Autonomías, I y II. Escuela Libre editorial
- Carretero, S., Garcés, J., Ródenas, F. i Sanjosé, V. (2006): La sobrecarga de los cuidadores de personas dependientes. Tirant lo Blanch
- Codorniu, M. (2014): El impacto de la crisis en el Sistema de Atención a la Dependencia ¿Hacia



un cambio de modelo? Fundación FOESSA

- Criterios de catalogación de la cartera de Servicios Sociales de la Generalitat de Catalunya. DOGC 31 julio 2008.
- González, S. (2013): La aplicación de la Ley de la Dependencia en España. Consejo Económico y Social. Madrid.
- Gutierrez, A. i Garcés, J. (2000): Los Servicios Sociales en las Comunidades y Ciudades Autónomas. Tirant lo Blanch.
- IMSERSO (2009): Guía de Prestaciones para Personas Mayores, Personas con Discapacidad y Personas en situación de Dependencia. Recursos Estatales y Autonómicos. Ministerio de Sanidad y Política Social. [http://www.imserso.es/InterPresent2/groups/imserso/documents/binario/33012\\_gprestaciones.pdf](http://www.imserso.es/InterPresent2/groups/imserso/documents/binario/33012_gprestaciones.pdf)
- La Fuente, A.I. i Encinar, M.A. (2008): Guía práctica sobre la atención a personas en situación de dependencia. Edición Experiencia. - Martínez Virto, L (2019). Nueva pobreza, precariedad y rentas mínimas: respuestas para incentivar el empleo en el actual contexto sociolaboral. Cuadernos de Relaciones Laborales, 37(1), 155-175
- Ministerio de Sanidad, Servicios Sociales e Igualdad (2013): Catálogo de referencia de Servicios Sociales. Informes, estudios e investigación. Recuperado de: [http://www.msssi.gob.es//ssi/familiasInfancia/inclusionSocial/serviciosSociales/Catalogo\\_Servicios\\_Sociales/docs/CatalogoServiciosSociales.pdf](http://www.msssi.gob.es//ssi/familiasInfancia/inclusionSocial/serviciosSociales/Catalogo_Servicios_Sociales/docs/CatalogoServiciosSociales.pdf) -Ramírez-Navarro JM, Revilla Castro A, Fuentes Jiménez M, Sanz Yagüez D; Martínez i Llopis M, García Alonso E., Cavero Cano G. XXIV Dictamen del Observatorio Estatal de la Dependencia. Ed. Asociación de Directoras y Gerentes de Servicios Sociales de España. MÁLAGA- ESPAÑA. 2024. DOI: pendiente -Sánchez-Flores, S. (2025). Prestacions de serveis socials i de dependència. Tirant-Lo Blanch. -Sánchez-Flores, S. (2025). Prestaciones de servicios sociales y de dependencia. Tirant-Lo Blanch.
- Sánchez-Flores, S. (2023). Prestaciones de servicios sociales. Tirant-Lo Blanch.
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- Uceda, F. X., Domínguez, F.J. y Martínez-Martínez, L. (2015). Servicios sociales en la Comunitat Valenciana. El actual Modelo valenciano y una nueva agenda de construcción de un modelo de derechos sociales. Alternativas. Cuadernos de Trabajo Social, 22, pp. 93-121
- Nota: Aquesta guia docent ha estat consensuada pel professorat de l'assignatura. Esta guia docente ha sido consensuada por el profesorado de la asignatura.

