

**COURSE DATA****DATA SUBJECT****Code:** 35238**Name:** Consumer law**Cycle:** Undergraduate Studies**ECTS Credits:** 4.5**Academic year:** 2026-27**STUDY (S)**

Degree	Center	Acad. year	Period
1303 - Degree in Law	Facultat de Dret	4	First quarter

**SUBJECT-MATTER**

Degree	Subject-matter	Character
1303 - Degree in Law	Consumer law	ELECTIVES

**COORDINATION**

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**SUMMARY**

The Consumers Law Module is an optional subject of Fourth Course Itinerary integrated in Private Law. Without prejudice to its implementation in Curricula (Consumer Protection or Consumer Law), its main purpose is to protect the receivers of commercial activity, in its various forms.

The industrial and technological rapid development in recent decades has led to an increase in the terms of emergence of new problems in the economic and legal order, especially in the field of contract's agreement and resolution.

The need to provide certain legal solutions to these, replies Consumer Law, which is presented as a specific branch of the Law.

**PREVIOUS KNOWLEDGE****RELATIONSHIP TO OTHER SUBJECTS OF THE SAME DEGREE**



There are no specified enrollment restrictions with other subjects of the curriculum.

## **OTHER REQUIREMENTS**

Though formal restriction does not exist to be able to deal this subject, for its best harnessing would be convenient the knowledge of the matters corresponding to Civil Law II.

## **COMPETENCES / LEARNING OUTCOMES**

### **1303 - Degree in Law**

Be able to analyse legal problems and synthesise their approach and resolution.

Be able to apply constitutional principles and values, the respect for human rights, with special attention to equality between men and women, sustainability and the culture of peace as working tools in the interpretation of the legal system.

Be able to communicate correctly both orally and in writing in the field of law.

Be able to read and interpret legal texts.

Be able to use information and communication technology to obtain and select legal information.

Be able to use legal sources (legal, jurisprudential and doctrinal).

Have negotiation and conciliation skills.

Know the community and international regulatory framework, its institutions and their functioning.

Know the content and application of each of the branches of the legal system.

Understand the constitutional regulatory framework, the political institutions of the State and their functioning.

Understand the legal system as unitary and have an interdisciplinary perspective of legal problems.

## **DESCRIPTION OF CONTENTS**

### **1. Consumer and user protection. Spanish legislation on consumer protection. The concept of consumer**

I. Consumer protection within the legal system.

II. Background, principles and main features of the Consolidated Text of the General Law for the Protection of Consumers and Users.

III. Scope of application: the concept of consumer, the vulnerable consumer and the notion of trader.



**2. Contracts with consumers**

- I. Formation of the contract.
- II. Duty of contractual information at the different stages of the contract.
- III. Incorporation of advertising into the contract. Legal regime of advertising.
- IV. Contract content and general terms and conditions. Unfair terms.

**3. Compliance and product warranty regime**

- I. Principle of conformity of goods and services with the sales contract.
- II. Consumer rights and remedies in case of lack of conformity: repair, replacement, price reduction and termination.
- III. Legal guarantee periods, burden of proof and after-sales service.
- IV. Additional commercial guarantee and the exercise of the right of withdrawal in returns.

**4. Liability for defective products**

- I. Legal concept of defective product and objective scope of the liability regime.
- II. Liable parties in the production chain and criteria for attributing liability.
- III. Grounds for exemption from liability, financial limits and limitation periods.

**5. Consumer protection in specific contracting sectors and access to justice**

- I. Particularities of contracting in specific sectors.
- II. Legal regime of distance and off-premises contracts in the digital environment.
- III. Protection and dispute resolution mechanisms: Consumer Arbitration System.

**WORKLOAD**

**PRESENCIAL ACTIVITIES**

Activity	Hours
Theoretical and practical classes	45,00
<b>Total hours</b>	<b>45,00</b>

**NON PRESENCIAL ACTIVITIES**

Activity	Hours
Attendance at other activities	5,00
Individual or group project	20,00
Independent study and work	17,50
Preparation of lessons	10,00
Preparation for assessment activities	10,00
Resolution of case studies	5,00
<b>Total hours</b>	<b>67,50</b>

**TEACHING METHODOLOGY**

**Exhibition of theoretical contents:** The professor of the asignatura will expose and will explain the fundamental theoretical contents to guide to the student in the study and understanding of the matter. The



student, by his part, has to engage actively in the learning by means of the previous reading of the lesson and the complementary materials that have established in the planning of the course.

**Activities applied:** it Consists in the comment of sentences, dictámenes and proposals of practical cases, deploying the distinguished competitions, complementing in this way the exhibition of theoretical contents. In each case, will signal the professor which go to be object of evaluation.

**Complementary activities:** it will program some consistent complementary activity in a workshop, seminar or another activity related with the matter, that will schedule, in function of the availability of human and temporary resources, trying that they have character interdisciplinar, already was with groups of the same or of other asignaturas. The activities will be able to develop in different centres to the Universitat of València.

## EVALUATION

Composition of the final qualification.- The final qualification composes of a:

- 30 % OF CONTINUOUS EVALUATION.
- 70 % OF EVALUATION OF THEORETICAL And PRACTICAL KNOWLEDGES.

EVALUATION OF THEORETICAL And PRACTICAL KNOWLEDGES . Activities computables in the continuous evaluation.-

In the CONTINUOUS EVALUATION will value the follow-up continued and the preparation of the distinct contents of the program and will have LIKE MINIMUM TWO acts evaluables that it will be able to consist in the resolution of some practical case, test-objective test, individual work or in group, etc.

In any case, each professor/to reserves the faculty to make activities of additional continuous evaluation, that will be recorded in the corresponding Annex to the Educational Guide.

The continuous evaluation presupposes assistance and participation continued. That/ace students that by diverse reasons can not fulfil with the presencialidad, do not have right to a different continuous evaluation.

Punctuation of the continuous evaluation.- In the continuous evaluation will not obtain any punctuation if it does not surpass AT LEAST THE 40 PERCENT of the same. In consequence, those who do not arrive to the 40 percent will have zero points of continuous evaluation. It pretends with this improve the work continued of the student. The continuous evaluation will compute so much in first as in second announcement.

Continuous assessment activities are considered "not recoverable" in the second exam session in



accordance with the provisions of Article 6.5 of the Regulations for Evaluation and Grading of Bachelor's and Master's Degrees at the University of Valencia. Modality of the final test.

The modality of the FINAL TEST of knowledges (test, short questions or of development, theoretical or theoretical-practical, oral examination, etc.) will determine by each professor and will communicate to the students.

Regardless of the general evaluation system established for all students (written or oral exam), the faculty responsible for the course may determine in the annex to the teaching guide the possibility of changing the format of the final exam when they are required to conduct the test on a date different from the official one, in accordance with the rules provided for cases of exam scheduling conflicts in the Regulation of Evaluation and Qualification of Bachelor's and Master's Degrees at the University of Valencia or any other legally established cause (e.g., justified force majeure cases). In these cases, the new exam format must maintain the same level of rigor and difficulty as the one generally applied to the rest of the group. Need to approve the Final Test.

To surpass the subject will be INDISPENSABLE to APPROVE THE FINAL TEST

Students who have participated in any continuous assessment activity and have been evaluated in it, but do not attend the final exam in the respective sittings (both in the first and second sittings), will receive a "NO PRESENTED" grade in the records of the corresponding exam sessions for the course.

Qualification in case of have not marked the continuous evaluation.- Those who have not taken part regularly in the activities that allow the continuous evaluation will be evaluated/ace by the result of the final test, to which, anyway, will be able to present the students and the students enrolled/ace. In such supposition, the maximum final qualification that will be able to obtain will be of 7 points on 10.

Qualification in case of concurrir automatic cause of suspense.- If concurre automatic cause of suspense, according to the criteria of this Educational Guide or of the Annex of each professor, the maximum note that will be able to obtain is a 4.

## REFERENCES

- **BIBLIOGRAFÍA BÁSICA**

- AA.VV., *Manual de Derecho de consumo* (coord. DÍAZ ALABART, Silvia), ed. Reus, Barcelona. 2023.

- CARRASCO PERERA, ÁNGEL (Coord.) *Derecho de consumo: materiales, fundamentos y*



*aplicaciones*, ed. Aranzadi, 2023.

- HIDALGO CEREZO, ALBERTO. *Manual de derecho de consumo general y especial*. ed. Dykinson, Madrid, 2025

- LASARTE ÁLVAREZ, CARLOS, *Manual sobre protección de consumidores y usuarios*, ed. Dykinson Madrid, 2025.

- REYES LÓPEZ, M<sup>a</sup> José; *Manual de Derecho privado de consumo*, ed. La Ley Actualidad, Madrid. 2022.

- **BIBLIOGRAFÍA COMPLEMENTARIA**

-CUADRADO SOLER, JOAN: *El consumidor medio el consumidor vulnerable y la letra pequeña en los contratos de adhesión*, Síndesis, Madrid; 2020.

- ROCA MARTÍNEZ, JOSÉ MARÍA: *Tratado sobre Derecho procesal de consumo*, Atelier, 2025.

- LARA GONZÁLEZ, RAFAEL; PÉREZ MORIONES, ARÁNZAZU: *Tratando del Derecho de consumo*, Aranzadi, 2025.