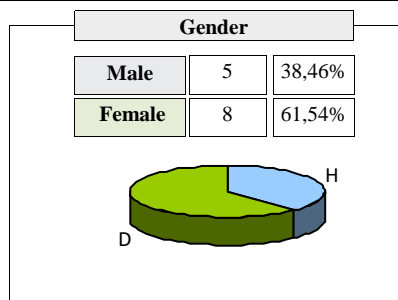
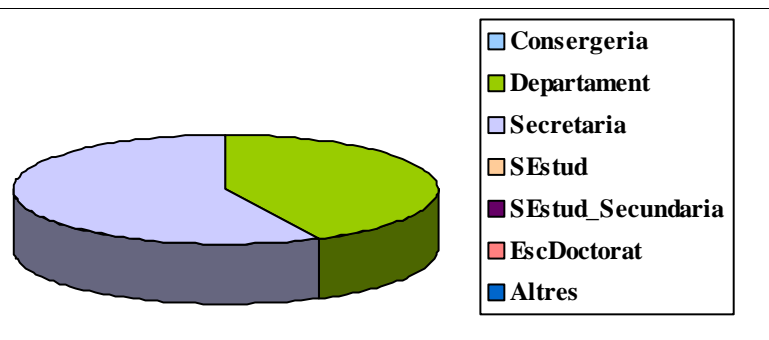


CENTER: C006.- FACULTAT DE FILOLOGIA, TRADUCCIÓ I COMUNICACIÓ



You work at:

Reception	0	0,00%
Department	6	42,86%
Office of the Secretary	8	57,14%
Students Service	0	0,00%
Students Service - Secundaria	0	0,00%
Doctoral School	0	0,00%
Other services	0	0,00%



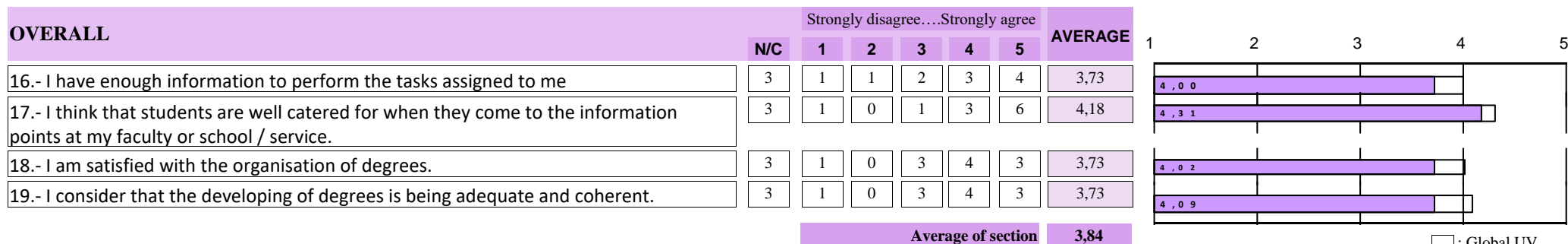
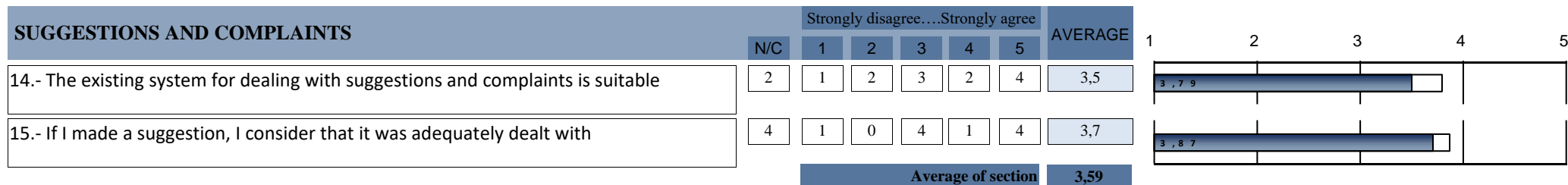
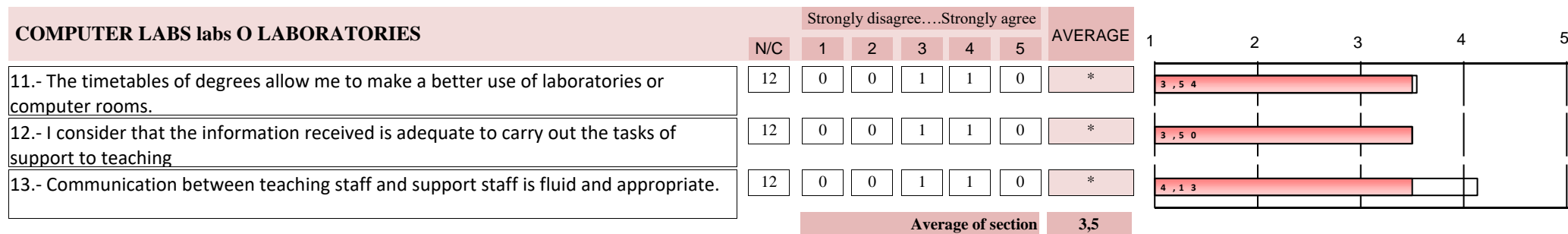
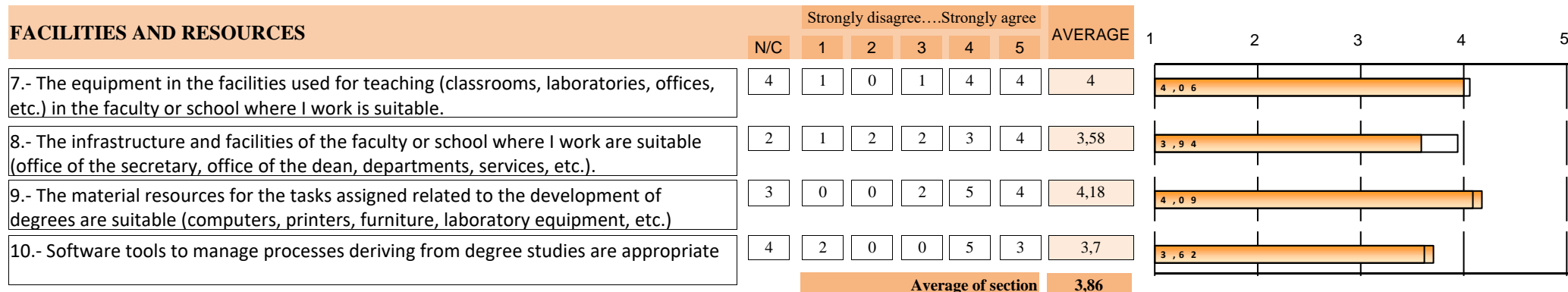
ACADEMIC MANAGEMENT

	Strongly disagree...Strongly agree					AVERAGE	1 2 3 4 5					
	N/C	1	2	3	4		5					
1.- I have received enough information about degree studies (enrollment, timetables, classrooms, ...) for developing administrative and management tasks	1	1	0	5	3	4	3,69					
2.- I consider the accessibility, dissemination and relevance of existing information on degrees in the web page is appropriate.	1	1	2	1	4	5	3,77					
3.- Professional qualifications and the tasks assigned to the workplace as regards degree studies meet the needs	1	1	0	3	3	6	4					
4.- If you process students' applications (pre-enrolment, enrolment, scholarships, etc.), assess whether the management of these procedures is appropriate.	7	0	0	2	1	4	4,29					
Average of section						3,89						

COMMUNICATION

	Strongly disagree...Strongly agree					AVERAGE	1 2 3 4 5					
	N/C	1	2	3	4		5					
5.- Communication with academic heads (dean, administrator, department director, director of the master's degree, etc.) regarding the administrative aspects of degrees is fluid.	1	0	0	1	7	5	4,31					
6.- Communication with other administrative units working in the same area of activity as mine is fluid	1	1	1	3	4	4	3,69					
Average of section						4						

: Global UV



□ : Global UV

C006.- FACULTAT DE FILOLOGIA, TRADUCCIÓ I COMUNICACIÓ

EVOLUTION		ACADEMIC MANAGEMENT								COMMUNICATION								
		1.I have received enough information about degree studies (enrollment)		2.I consider the accessibility, dissemination and relevance of existing		3.Professional qualifications and the tasks assigned to the workplace as		4.If you process students' applications (pre-enrolment)		Average of section		5.Communication with academic heads (dean, administrator)		6.Communication with other administrative units working in the same		#.Communication with degree students is appropriate		Average of section
A. year	Collected	nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE		nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE
22-23	14	13	3,69	13	3,77	13	4	7	4,29	3,89	13	4,31	13	3,69	*		4	
20-21	10	10	3,8	10	4,1	9	4,11	7	4,14	4,03	10	4,1	10	3,9	*		4	
18-19	11	11	3,64	11	3,55	10	3,9	7	3,43	3,64	11	3,91	10	3,7	*		3,81	
16-17	8	8	3,75	8	4,38	7	4,14	8	3,75	4	8	4,38	8	4,25	*		4,31	
14-15	11	11	3,36	11	3,18	11	3,18	7	2,71	3,15	10	3,4	10	3	*		3,2	
11-12	8	8	3	8	3,38	7	3,71	6	3,17	3,31	7	3,14	7	2,86	7	3,57	3,19	

		FACILITIES AND EQUIPMENT						COMPUTER ROOMS OR LABORATORIES										
		7.The equipment in the facilities used for teaching (classrooms)		8.The infrastructure and facilities of the faculty or school where I work are		9.The material resources for the tasks assigned related to the		10.Software tools to manage processes deriving from degree studies are		Average of section		11.The timetables of degrees allow me to make a better use of laboratories or		12.I consider that the information received is adequate to carry		13.Communication between teaching staff and support staff is fluid and		Average of section
A. year		nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE		nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE	nºsurv.	AVERAGE
22-23		10	4	12	3,58	11	4,18	10	3,7	3,86	2	*	2	*	2	*		3,5
20-21		6	4,17	10	3,8	10	3,9	10	3,7	3,86		*		*		*		
18-19		5	3,6	11	3,45	11	3,55	11	3,45	3,5		*		*		*		
16-17		7	4,14	8	4,5	8	3,62	8	3,5	3,94		*		*		*		
14-15		10	3	10	2,8	11	2,82	10	2,6	2,8	2	*	2	*	2	*		3,67
11-12		6	3,33	6	2,67	6	2,83	7	2	2,68		*	1	*	1	*		2,5

Ítem suprimit per modificació de l'enquesta

A. year	SUGGESTIONS AND COMPLAINTS				OVERALL									
	14.The existing system for dealing with suggestions and complaints is		15.If I made a suggestion, I consider that it was adequately dealt with		Average of section	16.I have enough information to perform the tasks assigned to me		17.I think that students are well catered for when they come to the		18.I am satisfied with the organisation of degrees		19.I consider that the developing of degrees is being adequate and		Average of section
	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	
22-23	12	3,5	10	3,7	3,59	11	3,73	11	4,18	11	3,73	11	3,73	3,84
20-21	9	3,78	5	4	3,86	10	3,8	10	4,2	9	3,56	7	3,57	3,81
18-19	11	3,45	6	2,67	3,18	10	3,5	10	4,4	10	3,3	9	3,44	3,67
16-17	8	3,75	7	3,86	3,8	8	3,88	8	4,38	8	3,88	6	4	4,03
14-15	9	3	8	2,75	2,88	11	3	11	3,73	11	2,55	11	2,36	2,91
11-12	6	2,83	4	2,5	2,7	8	2,88	8	3,88	8	2,75	8	2,88	3,09

* La mitjana de l'ítem es calcula a partir de 3 enquestes amb valoració.

La mitjana del bloc es calcula ponderant pel nombre d'enquestes de cada ítem.

** Es mostren els 3 últims cursos