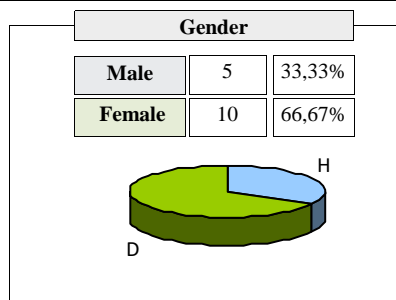
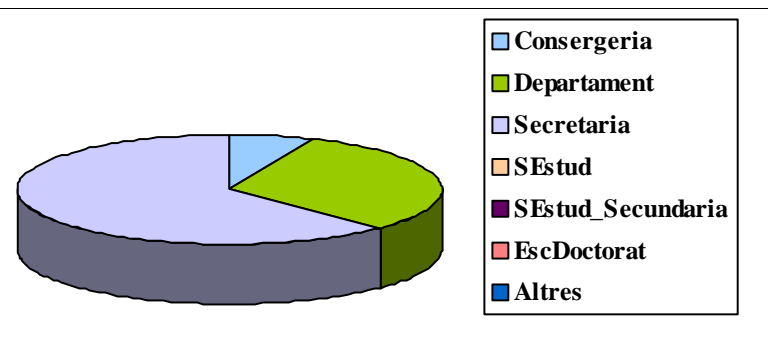


**CENTER: C031.- FACULTAT DE CIÈNCIES SOCIALS**


You work at:		
Reception	1	6,25%
Department	5	31,25%
Office of the Secretary	10	62,50%
Students Service	0	0,00%
Students Service - Secundaria	0	0,00%
Doctoral School	0	0,00%
Other services	0	0,00%


**ACADEMIC MANAGEMENT**

	N/C	Strongly disagree....Strongly agree					AVERAGE	1 2 3 4 5				
		1	2	3	4	5						
1.- I have received enough information about degree studies (enrollment, timetables, classrooms, ...) for developing administrative and management tasks	3	0	1	0	7	5	4,23					
2.- I consider the accessibility, dissemination and relevance of existing information on degrees in the web page is appropriate.	3	0	0	3	5	5	4,15					
3.- Professional qualifications and the tasks assigned to the workplace as regards degree studies meet the needs	3	0	0	1	8	4	4,23					
4.- If you process students' applications (pre-enrolment, enrolment, scholarships, etc.), assess whether the management of these procedures is appropriate.	8	0	1	2	2	3	3,88					
<b>Average of section</b>						<b>4,15</b>						

**COMMUNICATION**

	N/C	Strongly disagree....Strongly agree					AVERAGE	1 2 3 4 5				
		1	2	3	4	5						
5.- Communication with academic heads (dean, administrator, department director, director of the master's degree, etc.) regarding the administrative aspects of degrees is fluid.	4	0	0	1	6	5	4,33					
6.- Communication with other administrative units working in the same area of activity as mine is fluid	4	0	1	2	5	4	4					
<b>Average of section</b>						<b>4,17</b>						

 : Global UV

FACILITIES AND RESOURCES	N/C	Strongly disagree...Strongly agree					AVERAGE	1	2	3	4	5
		1	2	3	4	5						
7.- The equipment in the facilities used for teaching (classrooms, laboratories, offices, etc.) in the faculty or school where I work is suitable.	9	0	0	0	3	4	4,57					
8.- The infrastructure and facilities of the faculty or school where I work are suitable (office of the secretary, office of the dean, departments, services, etc.).	2	0	0	1	6	7	4,43					
9.- The material resources for the tasks assigned related to the development of degrees are suitable (computers, printers, furniture, laboratory equipment, etc.)	4	0	0	2	5	5	4,25					
10.- Software tools to manage processes deriving from degree studies are appropriate	3	1	2	6	2	2	3,15					
<b>Average of section</b>						<b>4,04</b>						

COMPUTER LABS labs O LABORATORIES	N/C	Strongly disagree...Strongly agree					AVERAGE	1	2	3	4	5
		1	2	3	4	5						
11.- The timetables of degrees allow me to make a better use of laboratories or computer rooms.	16	0	0	0	0	0	*					
12.- I consider that the information received is adequate to carry out the tasks of support to teaching	16	0	0	0	0	0	*					
13.- Communication between teaching staff and support staff is fluid and appropriate.	16	0	0	0	0	0	*					
<b>Average of section</b>												

SUGGESTIONS AND COMPLAINTS	N/C	Strongly disagree...Strongly agree					AVERAGE	1	2	3	4	5
		1	2	3	4	5						
14.- The existing system for dealing with suggestions and complaints is suitable	6	0	0	1	5	4	4,3					
15.- If I made a suggestion, I consider that it was adequately dealt with	9	0	0	1	2	4	4,43					
<b>Average of section</b>						<b>4,35</b>						

OVERALL	N/C	Strongly disagree...Strongly agree					AVERAGE	1	2	3	4	5
		1	2	3	4	5						
16.- I have enough information to perform the tasks assigned to me	1	0	1	2	7	5	4,07					
17.- I think that students are well catered for when they come to the information points at my faculty or school / service.	4	0	0	2	4	6	4,33					
18.- I am satisfied with the organisation of degrees.	5	0	0	2	5	4	4,18					
19.- I consider that the developing of degrees is being adequate and coherent.	6	0	0	1	5	4	4,3					
<b>Average of section</b>						<b>4,21</b>						

□ : Global UV

**C031.- FACULTAT DE CIÈNCIES SOCIALS**

EVOLUTION		ACADEMIC MANAGEMENT									COMMUNICATION							
		1.I have received enough information about degree studies (enrollment)		2.I consider the accessibility, dissemination and relevance of existing		3.Professional qualifications and the tasks assigned to the workplace as		4.If you process students' applications (pre-enrolment)		Average of section	5.Communication with academic heads (dean, administrator)		6.Communication with other administrative units working in the same		#.Communication with degree students is appropriate		Average of section	
A. year	Collected	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE
22-23	16	13	4,23	13	4,15	13	4,23	8	3,88	4,15	12	4,33	12	4	*			4,17
20-21	14	14	3,86	14	4,07	13	4,23	8	4	4,04	13	4,38	13	4,15	*			4,27
18-19	13	11	3,82	12	3,92	10	3,6	7	3,57	3,75	13	3,85	12	3,75	*			3,8
16-17	11	10	3,9	10	3,9	11	3,91	6	3,83	3,89	9	3,78	10	3,5	*			3,63
14-15	6	6	3,67	6	4,33	6	4,33	5	3,8	4,04	6	4	6	3,5	*			3,75
11-12	8	8	2,75	8	3,5	8	3,62	6	3,17	3,27	8	3,25	7	2,57	8	3,5		3,13

		FACILITIES AND EQUIPMENT							COMPUTER ROOMS OR LABORATORIES									
		7.The equipment in the facilities used for teaching (classrooms)		8.The infrastructure and facilities of the faculty or school where I work are		9.The material resources for the tasks assigned related to the		10.Software tools to manage processes deriving from degree studies are		Average of section	11.The timetables of degrees allow me to make a better use of laboratories or		12.I consider that the information received is adequate to carry		13.Communication between teaching staff and support staff is fluid and		Average of section	
A. year		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE
22-23		7	4,57	14	4,43	12	4,25	13	3,15	4,04	*		*		*			
20-21		12	4	13	4,08	12	3,92	13	3,46	3,86	*		*		*			
18-19		12	4,25	13	4,23	12	3,67	11	3	3,81	*		*		*			
16-17		9	3,89	11	4,18	10	4,2	10	3,2	3,88	*		*		*			
14-15		5	4,2	6	4,5	6	4	6	3,5	4,04	*	1	*	1	*			3
11-12		6	4,17	8	4,5	7	3,86	6	3,67	4,07	*		*		*			

# Ítem suprimit per modificació de l'enquesta

A. year	SUGGESTIONS AND COMPLAINTS				OVERALL									
	14.The existing system for dealing with suggestions and complaints is		15.If I made a suggestion, I consider that it was adequately dealt with		Average of section	16.I have enough information to perform the tasks assigned to me		17.I think that students are well catered for when they come to the		18.I am satisfied with the organisation of degrees		19.I consider that the developing of degrees is being adequate and		Average of section
	n°surv.	AVERAGE	n°surv.	AVERAGE		n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	n°surv.	AVERAGE	
22-23	10	4,3	7	4,43	4,35	15	4,07	12	4,33	11	4,18	10	4,3	4,21
20-21	10	3,6	9	4,11	3,84	13	4	13	4,54	12	4	11	4	4,14
18-19	11	3,45	9	3,33	3,4	13	4	12	4,25	11	3,82	11	3,55	3,91
16-17	8	3,75	5	4,2	3,92	11	4	9	4,44	8	3,62	6	4	4,03
14-15	6	3,5	2	*	3,38	6	3,67	6	4,17	6	3,67	6	3,33	3,71
11-12	4	2,75	1	*	2,4	8	3,38	8	3,75	7	3,29	7	3,29	3,43

\* La mitjana de l'ítem es calcula a partir de 3 enquestes amb valoració.

La mitjana del bloc es calcula ponderant pel nombre d'enquestes de cada ítem.

\*\* Es mostren els 3 últims cursos